

REPORT TO: SAFER & STRONGER STRATEGIC GROUP ON 21 JUNE 2011

**SUBJECT: SINGLE OUTCOME AGREEMENT 2010/11 – QUARTER 4
MONITORING STATEMENTS**

BY: CORPORATE POLICY UNIT MANAGER

1. REASON FOR REPORT

1.1. The reason for the report is to provide the Group with an update against the Single Outcome Agreement (SOA) milestones relating to the Safer & Stronger theme as at the end of March 2011.

2. RECOMMENDATION

2.1 It is recommended that the Group:-

- (i) scrutinise the performance against the key actions and the overall progress made against each local outcome;**
- (ii) scrutinise the progress against milestones due to be completed by March 2011, for which the Safer and Stronger Group is responsible;**
- (iii) identify to the Community Planning Board resource issues which have prevented delivery of any key actions.**

3. BACKGROUND

3.1 Progress has been updated against those actions that were due to be completed by the end of the fourth quarter, March 2011.

3.2 The monitoring reports are an important aspect to demonstrate to Government that the Community Planning Partnerships have contributed to the delivery against the local and national outcomes. It is challenging to ensure the right balance is achieved in furnishing the Group with the information needed for them to ensure that local outcomes are delivered against keeping the analysis relevant and the report to a reasonable volume.

3.3 Overall, throughout the five theme groups and Community Planning Board, there are 412 milestones. Milestone updates were requested for those that were due to be completed by the end of the reporting quarter.

3.4 Updates against all milestones are included in the Quarter 4 Performance Monitoring Statements document on 'Your Moray' website.

4. SUMMARY OF PERFORMANCE - PROGRESS AGAINST SAFER & STRONGER SOA KEY ACTIONS (2010/11)

4.1 The Safer & Stronger Strategic Group is responsible for 9 local outcomes;

- One under National Outcome 1 'We live in a Scotland that is the most attractive place for doing business in Europe'
- One under National Outcome 6 'We live longer, healthier lives'
- One under National Outcome 7 'We have tackled the significant inequalities in Scottish society'
- Two under National Outcome 8, 'We have improved the life chances for children, young people and families at risk'
- One under National Outcome 9, 'We live our lives safe from crime, disorder and danger'
- Two under National Outcome 10, 'We live in well-designed, sustainable places where we are able to access the amenities and services we need'
- One under National Outcome 11, 'We have strong, resilient and supportive communities where people take responsibility for their own actions and how they affect others'

The 9 local outcomes have 13 underlying key actions, which have 124 milestones in total, all of which were due to be completed by the end of quarter 4, March 2011.

4.2 The following table provides a summary of performance against the 124 milestones which were due to be completed by March 2011.

Key Action	Number of milestones DUE for completion by Qtr 4, Mar 2011	Progress 0 - 24%	Progress 25 - 49%	Progress 50 - 74%	Progress 75 - 100%	Complete
Adult support and protection	5	1	1		1	2
Domestic Abuse	10					10
Child Protection Multi-agency action plan	11					11
GIRFEC	12		1		1	10
Implement equality legislations within Partner organisations	7					7

Key Action	Number of milestones DUE for completion by Qtr 4, Mar 2011	Progress 0 - 24%	Progress 25 - 49%	Progress 50 – 74%	Progress 75 – 100%	Complete
Implement Fairer Scotland Fund	19	1			1	17
Reduce the number of road accidents	11					11
Reduction in alcohol-related offending	9					9
Improve housing quality in the public and private sectors	7					7
Increase the supply of affordable housing	7					7
Tackle Homelessness	12			1		11
Multi- agency approach to address issues of national security (Government's Contest Strategy)	4					4
Multi-agency approach to address issues of local security and emergency issues	10	1		1	1	7
Total – Quarter 4	124	3 (2%)	2 (2%)	2 (2%)	4 (3%)	113 (91%)
Total – Quarter 3	124	1 (1%)	2 (2%)	1 (1%)	12 (12%)	83 (84%)
Total – Quarter 2	124	1 (1%)		8 (12%)	5 (7%)	55 (80%)
Total – Quarter 1	115	3 (9%)	3 (9%)	2 (6%)		24 (75%)

4.3 The table above provides a guide on the rate of progress being made in meeting the milestones due for completion by the end of quarter four. One hundred and thirteen of the 124 milestones have been completed. Milestones falling short of completion are detailed below and will be the subject of a separate report or an oral update by the lead officer to the Theme Group on reasons for slippage and an anticipated completion date.

4.3.1 Adult Support and Protection

Deliver training sessions to Adult Protection Committee members, Moray Council Councillors and identified senior managers of the Community Planning Partnership (Quarter 1 – 90%)

Contact has been made with the relevant Community Planning Partners to arrange a mutually agreeable date; however training has yet to be delivered as committee time is to be identified.

Review training provided during year and revisit training needs analysis (Quarter 4 – 25%)

Training review has begun and it is anticipated that a Grampian Audit Support and Protection Training Strategy will be developed and presented in July to the Moray Adult Protection Committee for approval.

Embed performance management framework within Adult Protection structures (Quarter 4 – 15%)

A proposal to develop a management framework is being drafted for presentation to the Adult Support and Protection Committee and Practice Governance Board in June.

4.3.2 Getting it Right for Every Child

Incorporate any procedural changes regarding “Named Person” role in training programme (Quarter 2 – 90%)

This milestone has since been completed. Original timescales were extended to accommodate an additional element of consultation, agreement has now been received from all partners; the training programme updated to include procedures which will commence this autumn.

Provide training on procedural changes re Looked After Children (Quarter 4 – 33%)

Procedural changes have been implemented without additional training. Further development of procedures is being undertaken by the Children and Families Social Work Service, rather than the inter-agency GIRFEC Group.

4.3.3 Implement Fairer Scotland Fund (including Social Inclusion Strategy and More Choices, More Chances)

Finalise Employability Strategy (Quarter 4 – 0%)

The Employability Strategy has not been finalised in 2010/11, due to a variety of circumstances; the current financial downturn, the uncertain future of the RAF bases and the development of Moray Training, all of which will impact on the strategy. The Action Plan will be further developed during 2011/12.

Finalise FSF Evaluation (Quarter 4 – 75%)

Interim FSF evaluations were agreed by the Social Inclusion Implementation Group, with the majority of projects having been completed on or after 31 March 2011 and presented to the Policy & resources Committee on 15th March and Community

Planning Board on 31st March 2011. The remainder of the evaluation will be finalised upon completion of the remaining projects from mid to late 2012.

4.3.4 Tackle Homelessness

Revised modelling of temporary accommodation requirements (Quarter 3 – 50%)
 The formation of the new homelessness prevention team from 4th October 2010 has impacted on the Council's future temporary accommodation requirement; a report was submitted to the Communities Committee in April, ahead of the schedule. The Communities Committee agreed in March that a revised modelling exercise be completed by July 2011.

4.3.5 Multi-agency approach to implementing local security and emergency issues

Moray "Care of People Team" to be established, remit to be agreed and framework to implement Government Guidance established (Quarter 1 – 75%)
 The first meeting of the 'Care for People Team' took place on 3rd February 2011 where a draft Policy and Procedures plan document was presented for consultation. The Care for People Team, at their meeting in August, will agree the development of the plan document priority areas thereafter.

COMAH Top Tier Plan to be reviewed and updated (Quarter 4 – 50%)
 Improvement ideas for the Plan were agreed at the meeting in March and consultation with COMAH Liaison Sub Group undertaken during April. It is expected that the Plan will be completed by the end of June.

Develop information for promotion of Business Continuity to local businesses (Quarter 4 – 0%)
 This milestone is included in the Business Plan of the Grampian Strategic Coordinating Group, agreed in March. It is expected that the Business Continuity Workstream will ensure that this is addressed by March 2012.

4.4 Percentage progress provided at the lowest level milestones due for completion by March 2011 contributes to the percentage progress against associated key actions as at the end of 2010/11 and thereafter percentage progress against local outcomes as at the end of 2010/11. This is presented in the table below as a basic indicator. It should be noted that this is a simplistic calculation; it applies an equal weighting to every milestone in terms of importance.

As a guide, it can be assumed that key actions progress should be 100% complete at the end of 2010/11.

Local Outcome	Associated Key Actions	Key Action % Complete	Local Outcome % Complete
An increased number of elderly and vulnerable people will be able to sustain an independent quality of life	Adult support and protection	66%	66%
Child protection services in Moray will improve	Multi-agency action plan	100%	100%
	Domestic Abuse	100%	

Homeless people will be provided with appropriate accommodation	Tackle Homelessness	95%	95%
Inequalities in Moray will be addressed	Fairer Scotland Fund	93%	96%
	Implement equality legislations within Partner organisations	100%	
Life chances for children, young people and families at risk in Moray will improve	GIRFEC	93%	93%
Moray will benefit from an improved and safer transportation infrastructure	Reduce the number of road accidents	100%	100%
More people in Moray will have access to affordable housing	Improve housing quality in public and private sector	100%	100%
	Increase the supply of affordable housing	100%	
Our community will be resilient to emergencies	Multi-agency approach to address issues of national security	100%	91%
	Multi-agency approach to address issues of local security and emergency issues	82%	
There is a reduction in alcohol-related offending	Reduction in alcohol-related offending	100%	100%

5. SUMMARY OF IMPLICATIONS

(a) **Single Outcome Agreement/ Service Improvement Plan**

The report sets out a detailed analysis of performance delivered during the year against the actions identified under the Safer & Stronger theme in the 2010/11 Single Outcome Agreement.

(b) **Policy and Legal**

There is a requirement on all Community Planning Partnerships to monitor performance and report annually to the Scottish Government on delivering against the national outcomes in the Single Outcome Agreement.

(c) **Financial implications**

Resources for reporting against the Single Outcome Agreement 2010/11 will be met by the Council. Resources for delivering against the actions identified within the key actions will be considered by the Community Planning Board.

(d) **Risk Implications**

Key action milestones underpin Local and National Outcomes agreed with the Scottish Government. It is important that the Community Planning Board and Theme Groups carry out any considered action to ensure progress against milestones is achieved. Non-fulfilment of Single Outcome Agreement priorities approved with the Scottish Government may result in a loss of funding and/or reputation.

(e) Staffing Implications

Resources for delivering against the actions identified within the key actions will be considered by the Community Planning Board.

(f) Property

Resources for delivering against the actions identified within the key actions will be considered by the Community Planning Board.

(g) Equalities

Equalities are remitted to this strategic theme group to progress on behalf of the Community Planning Partnership.

(h) Consultations

The officers assigned to update key actions have provided the information for the monitoring report.

6. CONCLUSION

6.1 This report demonstrates that 113 of 124 (91%) milestones due to be completed by end of March 2011, for which the Safer & Stronger Group is responsible, were completed within target timescales resulting in 8 of the 14 key actions completed as expected ensuring that four of the nine Local Outcomes were completed as anticipated. The limited number of key actions and milestones supporting the outcomes 'Adult support and protection', 'Getting it right for every child', 'Inequalities in Moray will be addressed', 'Homeless people will be provided with appropriate accommodation' and 'Our communities will be resilient to emergencies' are expected to complete in the 2011/12 reporting period.

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Background Papers: Held by Author

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