



Step 4: REVIEW Report

1152 - MORAY AUTISM STRATEGY 2014-2024

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Background

Moray Council and Grampian NHS have recognised the need to develop a strategy for Autism in Moray which covers all ages and all services.

The first phase will be to meet people on a 1:1 or in small groups or to get feedback from people by phone or e-mail on the following areas:

- What is there in Moray for People with Autism (either specialist autism services/support or general ones which are accessible to people with autism)
- What are we good at in Moray in relation to Autism
- What do we need to be better at
- What do you think services should look like in 10 years time in order that they meet the needs of all people with autism and their families

Once initial information has been gathered, a draft strategy will be developed for consultation with as wide a group of people as possible.

We wish to involve people with an interest in the development of this strategy be it as a person who has autism, a family member or friend of someone with autism, as a professional or as a member of the community who would like to contribute by

- Providing information
- Helping to develop the strategy
- Being consulted with on the draft strategy

Uploaded documents which relate to this engagement:

Final consultation feedback.doc
final consultation survey monkey.pdf
survey monkey final.pdf

Other engagements which have links to this engagement:

This engagement has no linked engagements.

STEP 4: REVIEW

How have stakeholders been involved in collecting evidence and judging performance?

All were invited to contribute in the manner they felt most comfortable eg 1:1, small group. large groups, surveys, telephone and at various times eg initially to say what they thought of current services, latter to comment and 'vote' on draft vision and outcomes, again to comment of the draft strategy and views were taken on board.

Evaluation evidenced that 100% of those who responded felt that the method used enabled them to express their views.

It would be desirable to reach a wider audience for the final evaluation of the process used.

How well have we met the National Standards for Community Engagement - what worked and what didn't?

View scoring criteria. Score each standard as

1 = Not met the standards at all

6 = Fully met the standards

Involvement

Score: 5

Those who were involved in the strategy development were from a wide range of geographical locations across Moray. They covered a wide range including different socio economic groups, family settings, professional status, etc.

Support

Score: 4

While a variety of methods were used to engage with people eg impartial support at consultation events, different styles of engagement, additional support would have been helpful for those with learning disabilities and young people.

Planning

Score: 6

The main planning of the consultation was done with a small group of adults with autism. Based on their advise venues and different styles of communication were used to enable people to take part without having to vocalise their thoughts and in settings that were recommended as accessible to people with autism and their families

Methods

Score: 5

Evidence from the evaluations shows that people believed the methods used were appropriate and enabled them to express their views. It was commented that more small group sessions for parents would have been useful but it is unclear if this was with regard to the consultation on the strategy or to provide parents with on going support.

Working together

Score: 3

A project board was formed to support the process which included the key staff from the NHS and Local Authority. Unfortunately these groups were not well attended by all agencies.

Sharing information

Score: 5

Early consultation was done in a fashion requested by the participant eg face to face, by phone, at their home, in another setting, with a supporter present. The whole document was done in an accessible formate. Different methods of communicating information were used including auditory and written.

Working with Others

Score: 5

Those who were interested in the consultation process were able to actively engage in a manner of their choosing. Methods were amended as the strategy developed based on feedback eg the original plan had been to have small group sessions but it was felt that this would duplicate information already gathered and that a survey monkey to check out info gathered would be better.

Improvement

Score: 3

Those with autism who advised on the process had already attended Citizen Leadership Training. Other trained facilitation staff were already available to support the consultation.

Feedback

Score: 5

All those who took part in the initial consultation have been involved in the different steps of developing the strategy eg invited to take part in the different consultations, comment on the final draft, attend the launch. This has been made available via contact details were possible but also via the Partnership Board, local press and social networking sites. This final evaluation will also be available on the council internet site.

Monitoring and evaluation

Score: 5

VOiCE was used as a tool to monitor and evaluate our engagements methods as the strategy was developed. A final survey was conducted with participants on whether they felt included in the consultation and if their views were heard and included.

Reviewing the outcomes from our plan, how successful have we been?

View scoring criteria. Score each outcome as

1 = Not met the outcomes at all

6 = Fully met the outcomes

1 Outcome as set in the plan

Those who have an interest in autism have their views taken into account in the development of the new strategy

Outcome indicator

Strategy reflects the information that has been gathered from interested parties

Score: 6

Evidence

Those participating have said that they felt their views were heard and were included in the final strategy.

Equally, when consulting on the main aims, a high degree of support was indicated.

2 Outcome as set in the plan

The final Strategy is both person centred and evidence based

Outcome indicator

Local and national research will be reflected within the strategy

Score: 5

Evidence

National research has been taken into account during the development of the strategy. The lead officer has been able to meet with other leads to share learning and develop the Moray strategy accordingly. Expert advice has been available and used from the Autism Scotland Network. Local views have been taken into account as part of the strategy development.

How many of the planned Community Stakeholders did the engagement process reach?

	Quantity
Children and young people	9
Elected representatives	24
Reps of community/voluntary groups	12
People with or thought to have autism	21
Families and carers of people with or thought to have autism	30
Total	96 Community stakeholders reached

Did all the Agency stakeholders identified in Analyse continue to be involved throughout the engagement process?

No: Ambulance Services

Yes: Comm. Learning & Development Pship

Yes: Community Health Partnership

Yes: Community Planning Partnership

Yes: Education

Yes: Fire & Rescue

Yes: Hospital Services

Yes: Housing

Yes: Police

Yes: Social Work/Services

Yes: Voluntary organisations

Yes: military representatives

Yes: other people with an interest in autism

Yes: health and safety representatives

Yes: Integrated Children's Services Partnership

Overall score based on assessment of process and outcomes of the engagement:

View scoring criteria. Score overview as:

1 = Not met the process and outcome(s) at all

6 = Fully met the process and outcome(s)

Score: 5

Have there been any unanticipated outcomes?

Group for Women with autism was formed as a direct result of the training which took place around the launch.

In the Analyse section we said that the right level for the engagement was:

Consult

This means we will offer people restricted options to choose between.

Was this the right level and why?

It was correct as this was a consultation process to develop a strategy.

What key lessons have been learned as a result of the engagement?

The continued difficulty of engaging with people with Learning Disabilities in any process like this in a manner which is meaningful.

What will we do next?

Lead officers are in the process of being identified to develop and take forward the action plan.

Status of engagement

Complete



VOiCE has been developed by SCDC
for The Scottish Government.

This report was produced using VOiCE - Visioning Outcomes in Community Engagement Developed by Scottish Community Development Centre (SCDC). www.voicescotland.org.uk