

Group Feedback

Each group held a facilitated discussion using the consultation questionnaire as a guide.

What was the consensus regarding the venue of a one stop shop?

- Centralised for as many people as possible to access:
 - With a central operating base – Elgin (link to transport)
 - Exploration around outreach
 - Suggested alternative bases – Keith, Aberlour, Forres, etc.
- Roving locations, i.e. libraries. Combination of fixed and mobile locations.
 - Agreed time and day – appointment based?
 - Open afternoons/ evenings
- Recognise need for virtual element.
- Not too busy location -
 - Around town
 - Another facility with one stop shop, e.g. Gallery, to make it not so obvious to the public who is using the One Stop Shop.
- Have a good website in place – possibly link to Autism Partnership Board or potential to have a link from the Moray Council Website to One Stop Shop Website
- Activities for the weekend

What information should the one stop shop be able to provide? (top 3 group priorities)

- Space; quiet space/ meeting space/ family space
- Social skills element/ drop in element/ groups
- Info vs. social need for both – links electronically – Newsletter/ magazine
- Employment, health, benefits (use of other services) specific days designated for topics and sessions
- Creation of local networks.
- Assessment and Diagnosis process
- Advisory role – Signposting –
 - Collating information of requests to identify any gaps in the service.
- Directory of services – what are they? Who are they?
- Carers Information

What services should be provided? (top 3 group priorities)

- Keep it simple / social activities which will change as people get to know each other.
 - Late Diagnosis group sessions – a blether.
 - Peer support for Late Diagnosis.

- Chess Club / Arts / Taekwondo
- Taster Sessions
- Practical info – employment, health, benefits, housing – link to existing resources and link to ‘Counselling’:
- ‘Counselling’/ support for people with Autism to live with their Autism – educating – key Support ‘Officer’.
- Social Elements – Drop-in facility – flexibility
- Autism Awareness
- Training for all to access
- Employer Engagement
- A specific Coordinator not just Volunteers
- Workshops – Learning Environment, e.g. First Aid, Fun Activities

Which existing services should be linked into the one stop shop? (top 3 group priorities)

- Steer people to existing groups – ensure existing resources can create their own capacity to take in people
- Employment Support Service – DWP / Moray College
- Citizens Advice Bureau
- Quarriers – Third Sector Support
- Health Services
- Autism Training – Citizen Leader
- NHS, Police, CAB, Leisure/ Libraries, Criminal Justice involvement

Is anyone in your group able to take forward any of these action points?

Create SU steering/advisory group who participate in awareness raising.

Brenda Brown, ESS

Trading Standards

Peter Adamson, Environmental Services
(benefits)

Volunteers to support i.e. Citizen Advocates
(Margaret Cowie)

Bert Phimister

Carers to have a role within running – day to
day volunteering

Autism Trainers