

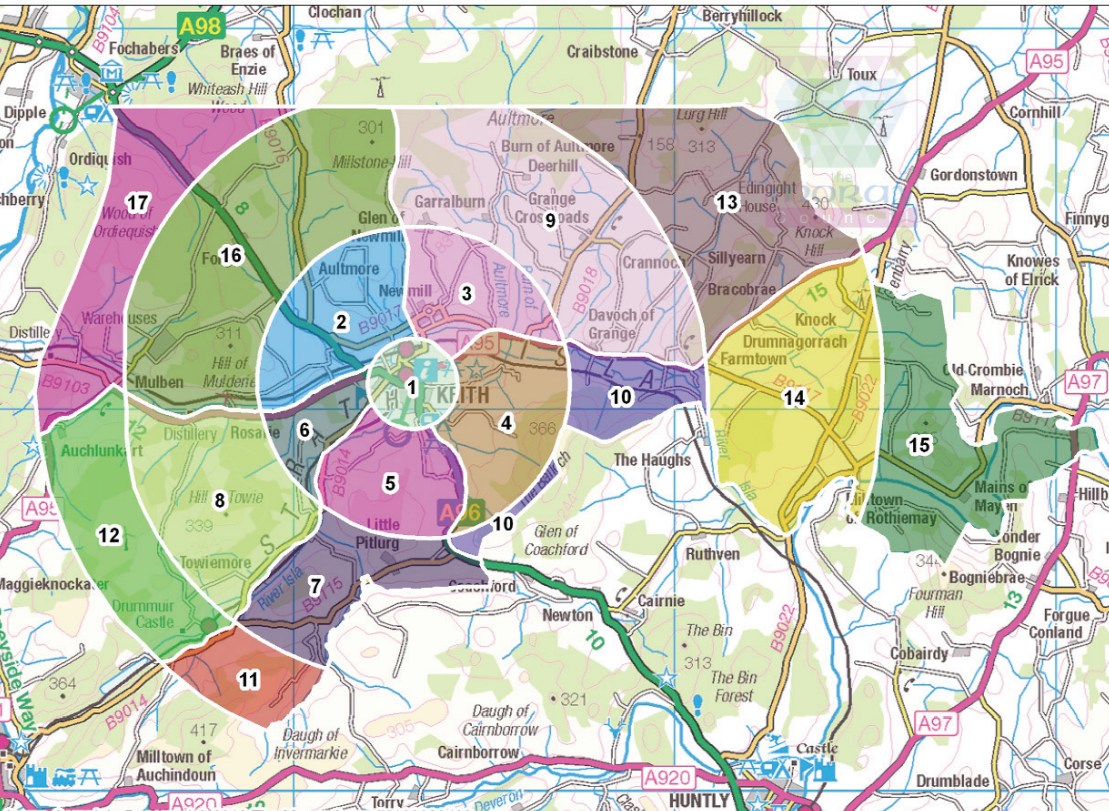
Dial M : 01343 562533

Keith Area



Dial *for Moray* **m2**

Your Local On Demand Bus Service



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Keith Area Mulben-Grange-Knock

To Book a Seat call
0300 1234565

The call line is open: Mondays to Fridays 0845 - 1700

If you would like to obtain a copy of this document in an alternative format or language, please call 01343 563321

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What is Dial M for Moray?

The **Dial M for Moray** is an accessible door to door bus service (public roads only) for those unable to use existing forms of transport or who do not have a regular bus service. This service is for everyone regardless of age or disability.

Who can use dial M for Moray?

You can use this service if you:-

Wish to travel within the areas shown on the map overleaf

- Live within the areas shown on the map overleaf
- Have no alternative bus service

Dial M for Moray vehicles

The vehicles are fully accessible. The seating arrangements are flexible to meet a variety of travel needs including wheelchairs. All passengers are required to wear seatbelts.

Where can I go?

This service operates in and around the Keith Area and we can provide connections to other bus services. You may travel anywhere within the area indicated on the zone map overleaf subject to no other bus service meeting your travel needs.

When can I travel?

The bus operates Monday to Friday and starts in Keith at 0900 and finishes in Keith at 1415 school days and 0900 - 1630 on non school days . There will be no service December 25th, 26th, January 1st, 2nd and May Day each year.

How do I book a seat?

All **Dial M for Moray** journeys must be booked by phoning our booking line **0300 1234565** between 0845 and 1700 Mondays to Fridays. Bookings can be taken up to 4 weeks in advance but must be made no later than 1500 the day before you intend to travel. Every effort is made to meet your booking request at the time required but we book on a 'first come first served' basis and we may require to adjust your pick up time to fit in with the bus schedule. **Please be aware that the Dial a Bus booking system can alter scheduled pick up time by up to 15 minutes either way.** If you have an appointment please inform us when making your booking.

Please remember that this is a Bus Service and that whilst our drivers will offer assistance with boarding and alighting they can not be responsible to see passengers to, from or into customers property.

How do I pay?

Fares will be similar to regular bus fares and customers will pay the driver.

Scotland Wide Concession Card holders travel free.

Keith Area will be split into seventeen zones.

Fares will depend on the number of zones travelled.

See the Zoning Map on the back of this leaflet.