

SPAR policy

It is our policy that all staff operating under the SPAR brand comply with the following when selling age-related or restricted products:

- To always assess the customer's age in relation to the purchase of age-restricted goods and if thought to be under 25 years, to always ask for proof of age every visit.
- To always refuse if in any doubt as to the intended customer's age, unless satisfactory proof of age can be established.
- To always refuse the sale of Alcohol, Fireworks & Sparklers, Lighter Fuel/Butane Gas, Cigarettes/Tobacco, Tobacco Related Products, Sharp Instruments/Offensive Weapons and Adult Magazines to anyone who looks under the age of 25 years unless they can prove they are over the age of 18.
- To always refuse any sale where it is suspected that the customer, although of age, is suspected of acting as an agent for a person below the respective age restriction.
- To closely monitor the pattern and frequency of alcohol sales and where deemed excessive (e.g. more than 2 alcoholic transactions or large quantities within a 2 hour period) refer to Manager or Supervisor who may refuse the sale.
- To always refuse the sale of Lottery Tickets, Scratchcards and Petrol or Diesel Fuel, to anyone who looks under the age of 25 years unless they can prove they are over the age of 16.
- To always refuse the sale or hire of any Video/DVD/Computer Game to anyone in relation to the customer's age/ classification of the product and if any doubt as to the customer's age to always ask for proof-of-age.
- Only accept the licensing authority-approved forms of identification (ID) as proof of the intended customer's age i.e. current Passport, EU photo card Driving Licence, National Identity card, PASS hologram ID card.
- To always refuse the sale of Paracetamol or Aspirin based products to anyone who looks under the age of 25 years unless they can prove they are over the age of 16. To never sell more than 16 Paracetamol or Aspirin tablets to a customer at any one time.
- To always refuse the sale of solvents to children under the age of 16 years and, regardless of age, where it is believed that misuse may or could occur.
- Whilst not illegal, it is recommended not to sell energy drinks to children under the age of 16.

***A table of age-restricted products
can be found on page 13***