

## Mediation Services in Moray.

Mediation is free to parents and young people and is provided by CHILDREN 1st in Moray. The mediator is there to help you work out a realistic and fair agreement but the decisions are yours. Using mediation makes sure that all parties have a chance to talk about things from their own point of view and can result in a better understanding and an improved relationship between those in dispute. Mediation does not affect your legal rights or your right to appeal at a later date.

For more information about the Mediation in Education Service please contact:

Les Hood  
Mediation in Education  
CHILDREN 1st

**Telephone: 01381 620757.**

Should a dispute remain unsolved, parents and young people may ask for the matter to be settled through independent adjudication. This will involve an application to the Scottish Executive for an arbiter to be appointed. Details and application forms will be provided by Alan Dunsire on request.

Once a referral has been accepted, the Scottish Executive will appoint an independent adjudicator who will review all the relevant information and make recommendations to both parties about the best way forward. The adjudication process is a paper exercise and there is no requirement to attend interviews or meetings. Normally it should be completed within eight weeks.

**More detailed information is available in the Enquire: Parents' Guide to Additional Support for Learning which is available from your local school.**



the **MORAY** council

# Additional Support for Learning Act 2004

## Important Contacts in Moray

for Advocacy, Mediation  
and Dispute



The Moray Council • 22231



**NHS**  
Grampian

## Important Contacts in Moray

The Moray Council is committed to working in partnership with parents, young people and children. It is important that everyone feels able to have their say at meetings and to have their views fully discussed as part of the decision making process.

Well established procedures such as talking to Head Teachers or Guidance Staff (in secondary schools) sort out the great majority of situations. To further help with this, every school in Moray now has a named additional support needs co-ordinator.

If you feel you need someone to speak on your behalf with the school, there are a number of providers of such services available

## Advocacy services for parents and young people in Moray.

Advocacy (Additional Support for Learning) Grampian. This organisation will take referrals from parents/carers or young people who are over 16 years. They will provide information and support parents and young people to prepare for, attend and reflect on meetings. The service is independent, free and confidential. For more information contact:

Linda Paterson  
Advocacy Co-ordinator,  
Advocacy (Additional Support for Learning)  
Grampian,  
32 Upperkirkgate,  
Aberdeen AB10 1BA  
**Telephone: 01224 622515**

## Advocacy services for children and young people in Moray.

CHILDREN 1st provide a service in Moray for children and young people who would like information, guidance, representation and support with issues that concern them. It is free, independent and confidential. The Children and Young People's Rights Worker can help children and young people to prepare for meetings and can attend meetings with or on behalf of children and young people to help them to have views discussed. For more information contact:

Beth Fraser  
Children and Young People's Rights Worker  
CHILDREN 1st  
Highfield House Annexe  
Northfield Terrace  
Elgin IV30 1NE  
**Telephone: 0800 169 4394.**

**Moray Young Carers.** The Project offers support to young people who are under the age of 18, who take on extra responsibilities and extra duties in helping to care for someone with a physical disability, mental health problems, learning difficulties or drug or alcohol related problems.

Many young carers find that carrying out a caring role can affect their education, social life or their own physical health, we try to offer support through the Young Carers Project to help relieve some of these pressures.

We offer, information, advice, a friendly face and a confidential listening ear. We can help you talk to services and find out about your rights

If you think we can help you, or someone you know, contact  
The Moray Carers Project  
**Telephone 01343 540990.**

**ENABLE Scotland.** Enable has a young people's group in Moray that aims to encourage young people aged 14 - 19 with learning disabilities to speak up for themselves. The group will support and encourage self-advocacy particularly around the transition of leaving school. The Young People's Group Support Worker will aim to assist with issues that are raised in the group. For more information contact:

Sara Bruce  
Group Support Worker  
ENABLE Scotland  
**Telephone 07725 675 172.**

