

FOI Request - Library Usage and Service Metrics - 101003883150

1. Annual number of physical visitors to public libraries for the calendar years 2016 - 2024.										
	2015/16	2016/17	2017/18	2018/19	2019/20	2020/21	2021/22	2022/23	2023/24	2024/25
Aberlour	9,331	9,174	9,515	9,001	8,713	978	3,906	6,758	7,884	8,114
Buckie	54,833	49,619	44,191	45,052	39,536	1,485	23,318	25,565	27,783	31,517
Burghead	5,354	5,998	6,103	4,416	3,157	45	1,494	1,494	2,226	2,428
Cullen	6,352	5,997	3,665	3,584	3,303	21	2,021	2,868	3,765	4,838
Dufftown	8,051	4,886	5,697	4,976	4,605	74	2,082	2,082	2,809	4,479
Elgin	303,108	300,245	291,497	291,766	206,106	5,494	70,384	128,265	139,966	144,451
Fochabers	32,523	30,163	38,341	34,524	41,083	0	943	943	2,196	2,445
Forres	84,657	83,450	78,206	72,444	62,410	2,032	25,816	42,713	55,679	57,098
Keith	27,760	27,957	25,282	24,362	17,418	1,068	5,776	8,644	9,586	13,820
Lossiemouth	22,225	20,918	17,942	17,035	13,867	500	3,409	4,159	6,105	8,389
Tomintoul	3,450	4,064	3,769	3,677	3,076	91	1,140	1,140	2,544	2,650

2. Annual number of digital visitors to public libraries for the calendar years 2016 - 2024.											
	2015/16	2016/17	2017/18	2018/19	2019/20	2020/21	2021/22	2022/23	2023/24	2024/25	
All digital resources	450,366	614,513	631,006	845,496	663,545	493,669	485,283	90,347	136,032	143,269	
	CIPFA Definition	CIPFA Definition	CIPFA Definition	CIPFA Definition	CIPFA Definition	CIPFA Definition	CIPFA Definition				

3. Annual number of items borrowed by format (physical books, eBooks, audiovisual materials, etc.) for the calendar years 2016 - 2024.

	2015/16	2016/17	2017/18	2018/19	2019/20	2020/21	2021/22	2022/23	2023/24	2024/25
Aberlour	16,752	15,295	16,154	16,640	16,873	6,815	12,983	15,308	13,594	12,359
Buckie	46,143	44,560	41,783	39,587	36,036	10,777	27,327	31,979	31,979	25,344
Burghead	9,559	9,975	9,245	7,668	7,076	272	3,903	4,302	4,738	4,701
Cullen	10,805	9,719	7,948	8,249	9,214	204	7,835	7,952	6,971	6,598
Dufftown	11,238	9,556	9,323	9,485	9,118	510	4,234	4,550	4,769	3,957
Elgin	175,539	162,956	157,826	152,506	143,252	29,513	91,177	109,419	104,873	92,124
Fochabers	11,587	11,286	10,322	9,772	7,931	57	3,100	3,861	4,750	4,678
Forres	62,815	60,996	61,397	57,169	49,883	11,131	36,764	43,345	43,547	39,036
Keith	25,138	26,865	27,021	25,830	22,667	7,208	15,428	16,684	16,684	14,292
Lossiemouth	21,983	20,800	18,201	17,353	16,183	3,641	10,489	9,453	8,975	7,320
Tomintoul	4,878	5,038	4,679	5,137	3,581	405	2,380	2,785	3,233	3,242

Digital Issues	2015/16	2016/17	2017/18	2018/19	2019/20	2020/21	2021/22	2022/23	2023/24	2024/25
E-Magazines	N/A	N/A	N/A	N/A	N/A	N/A	N/A	4,205	19,215	30,725
E-Books	2,452	1,927	1,936	2,672	3,119	7,549	4,775	5,528	6,046	6,341
E-Audio	2,017	2,225	3,064	4,325	5,574	8,283	5,714	6,194	7,324	8,568
E-Comics	N/A	N/A	536	142	N/A	323	320	N/A	N/A	N/A

4. Annual number of library card holders for the calendar years 2016 - 2024.										
	2015/16	2016/17	2017/18	2018/19	2019/20	2020/21	2021/22	2022/23	2023/24	2024/25
Aberlour	We do not keep this data. Information that is not held falls under Section 17 of the Freedom of Information (Scotland) Act 2002 - Information not held.									
Burghead										
Buckie										
Cullen										
Dufftown										
Elgin										
Fochabers										
Forres										
Keith										
Lossiemouth										
Tomintoul										

5. Annual number of active library card holders (users active within previous 12 months) for the calendar years 2016 - 2024.										
	2015/16	2016/17	2017/18	2018/19	2019/20	2020/21	2021/22	2022/23	2023/24	2024/25
Aberlour	617	650	618	644	603	584	357	446	Change of LMS	542
Buckie	1,905	1,889	1,906	1,746	1,622	1,485	499	1,121		1,312
Burghead	419	380	390	365	322	306	71	193		238
Cullen	373	364	354	326	313	272	35	233		261
Dufftown	375	416	366	392	369	315	64	187		277
Elgin	8,266	8,024	7,712	7,434	7,246	6,747	1,910	4,698		6,176
Fochabers	926	872	790	719	714	623	52	199		247
Forres	3,167	3,134	3,071	3,061	2,742	2,586	826	1,812		2,416
Keith	1,125	1,036	1,013	969	898	817	301	506		769
Lossiemouth	1,196	1,080	1,025	993	944	797	214	581		618
Tomintoul	163	157	164	184	178	147	57	90		133

6. Annual number of inactive/lapsed card holders (users not active within the previous 12 months) for the calendar years 2016 - 2024.

	2015/16	2016/17	2017/18	2018/19	2019/20	2020/21	2021/22	2022/23	2023/24	2024/25
Aberlour	We do not keep this data. Information that is not held falls under Section 17 of the Freedom of Information (Scotland) Act 2002 - Information not held.									
Burghead										
Buckie										
Cullen										
Dufftown										
Elgin										
Fochabers										
Forres										
Keith										
Lossiemouth										
Tomintoul										

7. Annual number of events/programmes held for the calendar years 2016 - 2024. Please include attendance totals.

	2015/16	2016/17	2017/18	2018/19	2019/20	2020/21	2021/22	2022/23	2023/24	2024/25
All events	1,772	1,852	1,658	1,593	1,457		247	981	2,742	2,948
All attendance	36,455	37,705	35,035	33,317	20,039		2,727	13,242	30,953	36,528

8. Annual number of public access computers available for the calendar years 2016 - 2024.										
	2015/16	2016/17	2017/18	2018/19	2019/20	2020/21	2021/22	2022/23	2023/24	2024/25
All PNPCs	Data unavailable. Information that is not held falls under Section 17 of the Freedom of Information (Scotland) Act 2002 - Information not held.							104	104	104

9. Annual number of users of public access computers for the calendar years 2016 - 2024.										
	2015/16	2016/17	2017/18	2018/19	2019/20	2020/21	2021/22	2022/23	2023/24	2024/25
All PNPC Unique Users	Data not available. Information that is not held falls under Section 17 of the Freedom of Information (Scotland) Act 2002 - Information not held.								6,418	6,308

10. Annual number of home library service users for the calendar years 2016 - 2024.										
	2015/16	2016/17	2017/18	2018/19	2019/20	2020/21	2021/22	2022/23	2023/24	2024/25
Housebound users	Service covered by mobile library									43

11. Annual number of mobile library service users for the calendar years 2016 - 2024.										
	2015/16	2016/17	2017/18	2018/19	2019/20	2020/21	2021/22	2022/23	2023/24	2024/25
Mobile users	1,588	1,511	1,547	1,395	1,346	1,260	668	832	No mobile service	