





























## 2025-28 Quarter to September 2025 Environmental and Commercial Services Performance Report – Service Performance Indicators



PI Status		Long Term Trends		Short Term Trends	
	Alert		Improving		Improving
	Warning		No Change		No Change
	OK		Getting Worse		Getting Worse
	Unknown				
	Data Only				







Section 6 - Operational PIs														
Code	Code	Short Name	Current Target	2023/24	2024/25	2025/26	Q2 2024/25	Q3 2024/25	Q4 2024/25	Q1 2025/26	Q2 2025/26	Latest Note	Short Term Trend Arrow	Status
				Value	Value	Value	Value	Value	Value	Value	Value			
ECSEBBC02	Local	Catering Services - % Uptake of Primary School Meals for FSM Eligible Year Groups	78%	76.22%	76.2%	76.4%	76.1%	77.9%	77.1%	76.4%	TBC			
ECSEBBC02a	Local	Catering Services - % Uptake of Primary School meals for P6/7 (paid and free)	30%	37%	35.35%	34%	34.2%	36.7%	36.5%	34%	TBC			
ECSEBBC04	Local	Catering Services - Total Food Cost as % of Total Income (Secondary Schools)	Data only	62%	56.9%	59%	57.7%	57.4%	56.72%	59%	TBC			
ECSEBBC12	Local	Catering Services - Total cost per meal (including staffing) (Primary Schools)	Data only	£3.69	£3.82	£3.44	£3.91	£3.95	£3.81	£3.44	TBC			
ECSEPW02	Local	Waste Services - Net cost of waste collection and disposal per premise	Data only	£141.78			Not measured for Quarters					Updated: ENV1a Net cost of waste collection £39.97 ENV2a Net cost of waste disposal £101.81		







Code	Code	Short Name	Current Target	2023/24	2024/25	2025/26	Q2 2024/25	Q3 2024/25	Q4 2024/25	Q1 2025/26	Q2 2025/26	Latest Note	Short Term Trend Arrow	Status
				Value	Value	Value	Value	Value	Value	Value	Value			
ECSRMF01	Local	Fleet Services - % Occasions where vehicles were available for use	94.50%	n/a	98.41%	TBC	98.53%	98.76%	98.48%	99.17%	TBC			
ECSRMF02	Local	Fleet Services - Unit cost per vehicle and plant maintenance	£250	£947	£985	£212	£252	£253	£232	£212	TBC	Target amended as part of PI Review 2025/26		
ECSRMF14	Local	Fleet Services - % of Moray Council fleet that is electric	Data only	12.9%	15.7%		Not measured for Quarters							
ECSRMF15	Local	Fleet Services - No of Fleet EV Charging Points	109	91	103	103	94	94	103	103	TBC	No increase in target due to capital restraints affecting infrastructure investment.		
ECSTCP01	Local	Car Parks - Average occupancy of all paid car parks in Elgin	55%	54%	52%		54%	52%	51%	53%	TBC	Target increased to 55% following a PI Review for 2025/26		
ECSTCP02	Local	Car Parks - Net income from Elgin Pay & Display car parks after revenue and capital maintenance	TBC	£387,589.00	TBC		Not measured for Quarters					Work ongoing with Service Manager around data and target.		
ECSTHAR01	Local	Harbours - Net cost for recreational berthing – taking account of both revenue and capital expenditure and income	Data only	£72,962	TBC		Not measured for Quarters					Annual data for 2024/25 to follow		
ECSTHAR02	Local	Harbours - Net cost for commercial operations – taking account of both revenue and capital expenditure and income	Data only	£1,108,331	TBC		Not measured for Quarters					Annual data for 2024/25 to follow		
ECSTHAR03	Local	Dredger – Tonnage moved from internal harbours	Data only	7,072	8,240	8,140	4,800	720	0	1,760	6,380	6380 tonnes to the end of August. Data for September to follow to complete the quarterly reporting		
ECSTPT01	Local	Public Transport - Net unit cost per passenger per trip of the m-connect service	£8.10	£9.11	£8.22		£8.27	£8.00	£7.96	£7.88	TBC	Target increased as part of a PI Review for 2025/26. Further changes are possible following upcoming procurement work for Transportation.		
ECSTTM03	Local	Sustainable Travel - No of electric car charging points in Moray	Data only	65	66		Not measured for Quarters							
ECSTTM03a	Local	Sustainable Travel - No. of locations with direct access to suitable charging infrastructure	Data only	30	31		Not measured for Quarters					Additional location at Tulloch Park Car Park, Forres		
ECSTTM10	Local	Sustainable Travel - Number of times the car charger points are used.	Data only	21,456	20,729	5,039	5,639	5,234	4,875	5,039				
ECSTTM18	Local	Active Travel - No of cycle journeys made on shared use/national cycle network within Moray (from a set sample of counters)	Data only	292	N/A		Not measured for Quarters					No data available due to failure of equipment. New SIM Cards have been received with counters now being updated to ensure data is available going forward.		



## Section 6a - Benchmarking Pls

Code	Code	Short Name	Current Target	2023/24	2024/25	2025/26	Q2 2024/25	Q3 2024/25	Q4 2024/25	Q1 2025/26	Q2 2025/26	Latest Note	Short Term Trend Arrow	Status
				Value	Value	Value	Value	Value	Value	Value	Value			
C&L04	Nat(b)	Cost of parks & open spaces per 1,000 population	£18,913	£18,010			Not measured for Quarters					<b>Family Group Rank 2/8</b> <b>National Rank 8/32</b>  East Ayrshire £11,362 <i>Moray £18,010</i> North Ayrshire £22,640 Fife £23,681 Stirling £24,714 South Ayrshire £31,915 East Lothian £35,924 Perth & Kinross £38,496  <b>Family Group Average £25,843</b> <b>National Average £23,362</b>	↓	✅
C&L05b	Nat(b)	Proportion of Adults Satisfied with parks and open spaces	88.0%	85.3%			Not measured for Quarters					<b>Family Group Rank 5/8</b> <b>National Rank 16/32</b>  Perth & Kinross 89.7% East Lothian 89.3% Stirling 89.3% South Ayrshire 87.0% <i>Moray 85.3%</i> Fife 85.0% East Ayrshire 83.3% North Ayrshire 80.7%  <b>Family Group Average 86.2%</b> <b>National Average 85.0%</b>	↓	⚠️
ENV01a	Nat(b)	Net cost of waste collection per premise	£65.49	£39.97			Not measured for Quarters					<b>Family Group Rank 1/8</b> <b>National Rank 2/32</b>  <i>Moray £39.97</i> Fife £70.88 North Ayrshire £74.84 East Ayrshire £76.34 East Lothian £80.38 Perth & Kinross £86.21 South Ayrshire £100.59 Stirling £131.24  <b>Family Group Average £82.56</b> <b>National Average £78.72</b>	↑	✅

Code	Code	Short Name	Current Target	2023/24	2024/25	2025/26	Q2 2024/25	Q3 2024/25	Q4 2024/25	Q1 2025/26	Q2 2025/26	Latest Note	Short Term Trend Arrow	Status
				Value	Value	Value	Value	Value	Value	Value	Value			
ENV02a	Nat(b)	Net cost of waste disposal cost per premise	£118.61	£101.81			Not measured for Quarters					<b>Family Group Rank 3/8</b> <b>National Rank 13/32</b>  East Lothian £83.30 Fife £97.42 Moray £101.81 Perth & Kinross £105.24 East Ayrshire £105.54 North Ayrshire £107.18 Stirling £108.91 South Ayrshire £129.23  <b>Family Group Average £104.83</b> <b>National Average £104.38</b>	↑	⚠
ENV03a	Nat(b)	Net cost of street cleaning per 1,000 population	£10,558	£8,376			Not measured for Quarters					<b>Family Group Rank 1/8</b> <b>National Rank 4/32</b>  Moray £8,376 Midlothian £9,648 Highland £10,845 East Lothian £11,570 Scottish Borders £11,695 Argyll & Bute £13,962 Stirling £22,801 Angus £23,602  <b>Family Group Average £14,062</b> <b>National Average £15,961</b>	↑	✅
ENV04a	Nat(b)	Cost of roads per kilometre	£8,097	£7,337			Not measured for Quarters					<b>Family Group Rank 1/8</b> <b>National Rank 6/32</b>  Moray £7,337 South Ayrshire £7,545 East Ayrshire £8,586 East Lothian £11,080 Fife £12,577 Stirling £15,515 North Ayrshire £17,954 Perth & Kinross £29,850  <b>Family Group Average £13,806</b> <b>National Average £13,788</b>	↓	✅

Code	Code	Short Name	Current Target	2023/24	2024/25	2025/26	Q2 2024/25	Q3 2024/25	Q4 2024/25	Q1 2025/26	Q2 2025/26	Latest Note	Short Term Trend Arrow	Status
				Value	Value	Value	Value	Value	Value	Value	Value			
ENV04b	Nat(b)	% of A class roads that should be considered for maintenance treatment	23%	26.8%	27%		Not measured for Quarters					<b>Family Group Rank 3/8</b> <b>National Rank 13/32</b>  East Ayrshire 18% South Ayrshire 23% <b>Moray 27%</b> North Ayrshire 27% East Lothian 28.0% Fife 29% Stirling 35% Perth & Kinross 40%  <b>Family Group Average 28.4%</b> <b>National Average 31%</b>		
ENV04c	Nat(b)	% of B class roads that should be considered for maintenance treatment	26.0%	21.0%	21.0%		Not measured for Quarters					<b>Family Group Rank 1/8</b> <b>National Rank 2/32</b>  <b>Moray 21%</b> North Ayrshire 25% East Ayrshire 25% South Ayrshire 29% Fife 30% East Lothian 34% Perth & Kinross 35% Stirling 37%  <b>Family Group Average 29.5%</b> <b>National Average 35%</b>		
ENV04d	Nat(b)	% of C class roads that should be considered for maintenance treatment	28.0%	22.7%	25.0%		Not measured for Quarters					<b>Family Group Rank 1/8</b> <b>National Rank 5/32</b>  <b>Moray 25%</b> East Lothian 27% Fife 28% East Ayrshire 31% Perth & Kinross 34% South Ayrshire 38% North Ayrshire 37% Stirling 40%  <b>Family Group Average 31.9%</b> <b>National Average 33.4%</b>		

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				Value	Value	Value	Value	Value	Value	Value	Value			
ENV04e	Nat(b)	% of unclassified roads that should be considered for maintenance treatment	31.0%	29.3%	32.0%		Not measured for Quarters					<b>Family Group Rank 2/8</b> <b>National Rank 11/32</b>  North Ayrshire 31% <b>Moray 32%</b> Perth & Kinross 32% Fife 33% South Ayrshire 36% East Lothian 38% East Ayrshire 39.0% Stirling 47%  <b>Family Group Average 35.0%</b> <b>National Average 36.2%</b>		
ENV06	Nat(b)	% of total household waste arising that is recycled	51.7%	55.2%			Not measured for Quarters					<b>Family Group Rank 2/8</b> <b>National Rank 4/32</b>  North Ayrshire 56.1% <b>Moray 55.2%</b> South Ayrshire 54.7% East Lothian 53.1% Perth & Kinross 51.7% Stirling 51.6% East Ayrshire 50.2% Fife 45.9%  <b>Family Group Average 52.3%</b> <b>National Average 43.5%</b>		
ENV07a	Nat(b)	Proportion of adults satisfied with refuse collection	86.3%	75.7%			Not measured for Quarters					<b>Family Group Rank 6/8</b> <b>National Rank 25/32</b>  East Lothian 86.7% South Ayrshire 85.7% North Ayrshire 84.3% Fife 82.7% Perth & Kinross 82.0% East Ayrshire 77.0% <b>Moray 75.7%</b> Stirling 61.0%  <b>Family Group Average 79.4%</b> <b>National Average 78.3%</b>		

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				Value	Value	Value	Value	Value	Value	Value	Value			
ECSRMLG BF06	Nat(b)	Overall % of road network that should be considered for maintenance treatment	32.92%	25.9%	27.6%		Not measured for Quarters							
ENV07b	Nat(b)	Proportion of adults satisfied with street cleaning	66.0%	57.7%			Not measured for Quarters					<b>Family Group Rank 8/8</b> <b>National Rank 23/32</b>  East Lothian 75.0% Stirling 67.3% Scottish Borders 64.3% Highland 64.0% Argyll & Bute 62.3% Midlothian 62.0% Angus 61.3% Moray 57.7%  <b>Family Group Average 64.3%</b> <b>National Average 58.0%</b>	