

2025-26 Quarter to June Housing and Property Performance Report - Service Plan Performance Indicators



PI Status		Long Term Trends		Short Term Trends	
	Alert		Improving		Improving
	Warning		No Change		No Change
	OK		Getting Worse		Getting Worse
	Unknown				
	Data Only				

Section 4 - Strategic Level Outcome or Priority														
4.1 (L) Empowering & connecting communities. (CP) Building Thriving, Resilient, Empowered Communities														
Code	Code	Short Name	Current Target	2023/24	2024/25	2025/26	Q1 2024/25	Q2 2024/25	Q3 2024/25	Q4 2024/25	Q1 2025/26	Latest Note	Short Term Trend Arrow	Status
				Value	Value	Value	Value	Value	Value	Value	Value			
H1.10a	MI	Number of affordable housing completions at end of current FY	Data Only	97	85	N/A	Not measured for Quarters				Not measured for Quarters			

Section 4 - Strategic Level Outcome or Priority														
4.2 (L) Building a better future for our children & young people. (CP) Tackle Poverty and Inequality														
Code	Code	Short Name	Current Target	2023/24	2024/25	2025/26	Q1 2024/25	Q2 2024/25	Q3 2024/25	Q4 2024/25	Q1 2025/26	Latest Note	Short Term Trend Arrow	Status
				Value	Value	Value	Value	Value	Value	Value	Value			
H&P2	Local	Reduction of children in temporary accommodation	5%			N/A	Not measured for Quarters NEW INDICATOR FOR 2025/26							
H&P2a	MI	Number of children in temporary accommodation	Data Only			N/A	NEW INDICATOR FOR 2025/26				N/A			
H&P3	MI	No of homeless presentations from families with children	Data Only			N/A	NEW INDICATOR FOR 2025/26				N/A			
H&P4	MI	Instances of homeless prevention	Data Only			N/A	NEW INDICATOR FOR 2025/26				N/A			
H&P5	Local	Reduction of duration of homelessness for families with Children	5%			N/A	Not measured for Quarters NEW INDICATOR FOR 2025/26							

Section 5 - Service Level Outcome or Priority														
5.1 Systemic Review of Housing Repairs														
Code	Code	Short Name	Current Target	2023/24	2024/25	2025/26	Q1 2024/25	Q2 2024/25	Q3 2024/25	Q4 2024/25	Q1 2025/26	Latest Note	Short Term Trend Arrow	Status
				Value	Value	Value	Value	Value	Value	Value	Value			
H1.8	Local	No of Complaints Received	67	193	297	67	64	79	82	72	67			
H1.8a	MI	Number of Complaints Closed	Data Only	189	284	68	64	72	76	72	68			
H1.8b	MI	Number of complaints received relating to Repairs/Capital/Planned Maintenance	Data Only	120	188	42	41	44	50	53	42			

H1.8c	MI	% of complaints closed relating to Repairs/Capital/Planned Maintenance	Data Only	63.49%	66.2%	61.76%	64.06%	61.11%	65.79%	73.61%	61.76%			
H2.7	Local	Average length of time (hours) to complete emergency repairs	4	2.2	2.2	N/A	2.4	2.3	2.5	2.4	2.4			
H2.8	Local	Average length of time (working days) to complete non-emergency repairs (Quarterly)	10	5.7	4.97	N/A	4.4	4.7	4.5	6.3	8			
H2.11	Local	% of repairs completed right first time	95%	95%	88%	88.4%	95.8%	73.7%	93%	89.4%	88.4%			
H2.12	Local	% of repairs appointments kept	95%	95.5%	98.29%	94.7%	99.95%	96.6%	96.6%	100%	94.7%			
H2.15	Local	Response repair expenditure	Data Only		£4,074,000	N/A	Not measured for Quarters				Not measured for Quarters			
HSN04b	Nat(b)	Average number of days taken to complete non-emergency repairs	Data Only	5.7	Data Not yet Published	Data Not yet Published	Not measured for Quarters				Not measured for Quarters	Note: With only 26 Local Authorities providing data, top and bottom quartiles set at 1-7 (Top) & 20-26 (Bottom). Family Group Rank 1/6 National Rank 2/26 Moray 5.7 Stirling 6.9 Angus 8.0 Highland 9.2 East Lothian 16.3 Midlothian 19.9 Argyll & Bute N/A Scottish Borders N/A Family Group Average 8.2 National Average 10.0		

Section 5 - Service Level Outcome or Priority														
5.2 Housing Needs														
Code	Code	Short Name	Current Target	2023/24	2024/25	2025/26	Q1 2024/25	Q2 2024/25	Q3 2024/25	Q4 2024/25	Q1 2025/26	Latest Note	Short Term Trend Arrow	Status
				Value	Value	Value	Value	Value	Value	Value	Value			
H1.9a	MI	Number of newly completed social housing dwellings since 2018-19	Data Only	658	743	N/A	Not measured for Quarters				Not measured for Quarters		↑	
H1.9b	MI	Number of newly completed social housing dwellings since 2018-19 which are accessible	Data Only	210	220	N/A	Not measured for Quarters				Not measured for Quarters		↑	
H1.9c	Local	Average percentage of completed social housing dwellings which are accessible	20%	31.91%	29.61%	N/A	Not measured for Quarters				Not measured for Quarters	Target amended to reflect Strategic Housing Investment Plan (SHIP) target (20%).	↓	

Section 5 - Service Level Outcome or Priority														
5.3 Energy Efficiency within building and housing stock														
Code	Code	Short Name	Current Target	2023/24	2024/25	2025/26	Q1 2024/25	Q2 2024/25	Q3 2024/25	Q4 2024/25	Q1 2025/26	Latest Note	Short Term Trend Arrow	Status
				Value	Value	Value	Value	Value	Value	Value	Value			
H2.2b	Local	Percentage of stock meeting the Energy Efficiency Standard for Social Housing (ESSH)	81.3%	65%	69.7%	N/A	Not measured for Quarters				Not measured for Quarters	4,470 of 6,410 Council properties meet ESSH. Target Benchmarked as Family Group average LGBF - HSN05a (81.3%)	↑	
HSN03	Nat(b)	Proportion of council dwellings meeting Scottish Housing Quality Standards	89.7%	22.6%	Data Not yet Published	Data Not yet Published	Not measured for Quarters				Not measured for Quarters	Note: With only 26 Local Authorities providing data, top and bottom quartiles set at 1-7 (Top) & 20-26 (Bottom). Family Group Rank 6/6 National Rank 26/26 East Lothian 89.7%	↑	

								Stirling 84.3% Angus 72.3% Midlothian 60.1% Highland 44.6% Moray 22.6% Argyll & Bute N/A Scottish Borders N/A Family Group Average 62.3% National Average 77.8%		
HSN05a	Nat(b)	Proportion of Council dwellings that are energy efficient	93.7%	Data Not yet Published	Data Not yet Published	Data Not yet Published	Not measured for Quarters	Not measured for Quarters Latest Data 2021-22 With only 26 Local Authorities providing data, top and bottom quartiles set at 1-7 (Top) & 20-26 (Bottom). Family Group Rank 26/26 National Rank 6/6 Comparator Benchmarking: Stirling – 94.1% East Lothian – 90.3% Midlothian - 85.7% Angus - 81.1% Highland - 76.3% Moray - 60.4% Argyll & Bute - N/A Scottish Borders - N/A Family Group Average - 81.3% National Average - 87.6%		
H1.20	Local	Direct emissions arising from energy consumption on the corporate estate (tonnes CO2e)	5,053	N/A	N/A	N/A	Not measured for Quarters	Not measured for Quarters		

Section 5 - Service Level Outcome or Priority														
5.4 Gas Service Scheduling System														
Code	Code	Short Name	Current Target	2023/24	2024/25	2025/26	Q1 2024/25	Q2 2024/25	Q3 2024/25	Q4 2024/25	Q1 2025/26	Latest Note	Short Term Trend Arrow	Status
				Value	Value	Value	Value	Value	Value	Value	Value			
H2.13a	Local	Number of times did not meet statutory obligations to complete a gas safety check within 12 months of a gas appliance being fitted or its last check	0	2	1	0	0	1	0	0	0			
H2.16	Local	Percentage of properties compliant with current Gas Regulations (holding a valid Landlord Gas Safety Record)	100%	99.96%	100%	100%	100%	99.98%	100%	100%	100%			
H2.19	Local	Percentage of service records kept to Gas Safe Register acceptable standards	100%	98.3%	98.33%	100%	100%	93.3%	100%	100%	100%			
H2.20	Local	Percentage of services carried out to Gas Safe Register standards of satisfactory workmanship	100%	94.8%	75%	96.7%	96.7%	70%	80%	53.3%	96.7%			

Section 5 - Service Level Outcome or Priority														
5.6 Health & Wellbeing														
Code	Code	Short Name	Current Target	2023/24	2024/25	2025/26	Q1 2024/25	Q2 2024/25	Q3 2024/25	Q4 2024/25	Q1 2025/26	Latest Note	Short Term Trend Arrow	Status
				Value	Value	Value	Value	Value	Value	Value	Value			
H&P1.0	MI	Sickness absence days lost (Service) FTE H&P	Data Only	N/A	51.36	55.97	50.73	49.9	51.45	53.34	55.97			
H&P1.1	MI	% of Sickness absence (Service) H&P	Data Only	N/A	5.52%	5.99%	5.55%	5.37%	5.5%	5.66%	5.99%			