

FOI Request - Software Supporting Transport Services - 101003711302

Authority Area of Interest	Current backoffice software provider (or in-house)	Head of Service / Decision	Head of Service / Decision Maker - Job Title	Head of Service / Decision Maker - Email	Contract Manager - Name	Contract Manager - Job title	Contract Manager - Email address	Contract Start Date	Contract End Date	Current contract Value (£)
CCTV Enforcement / Parking	e.g. TES, Videalert									
PCN Processing	e.g. Imperial, Zatpark/Unity 5									
Parking Permit Processing	e.g. Imperial, Zatpark/Unity 5									
Fixed Penalty Notice Processing	e.g. Marston Holding, Trellint									
Cashless Parking	e.g. JustPark, PaybyPhone, RingGo									
Highway Defect Reporting e.g. potholes	e.g. Love Clean Streets, Fill that Hole									
Accessible Transport/Travel e.g home to school	e.g. Trapeze, 365 response									
Accessible Transport Platform	Liftango	Nicola Moss	Head of Environmental & Commercial Services	ptuteam@moray.gov.uk	ptuteam@moray.gov.uk	ptuteam@moray.gov.uk	ptuteam@moray.gov.uk	May-23	May-27	Aaces through RTP HiTrans contract - value unknown
Ticket Machine Supplies	Ticketeer	Nicola Moss	Head of Environmental & Commercial Services	ptuteam@moray.gov.uk	ptuteam@moray.gov.uk	ptuteam@moray.gov.uk	ptuteam@moray.gov.uk	Apr-15	Ongoing annual charge	£21K
Cashless Parking	Pay by Phone	Nicola Moss	Head of Environmental & Commercial Services	nicola.moss@moray.gov.uk	Nicola Moss	Head of Environmental & Commercial Services	nicola.moss@moray.gov.uk	Dec-20	Dec-24	Currently going through renewal procurement process