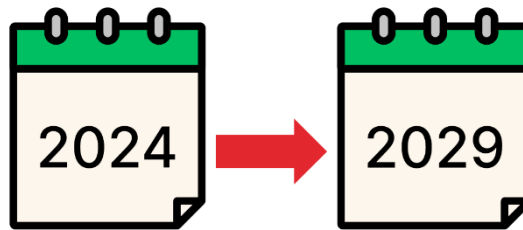
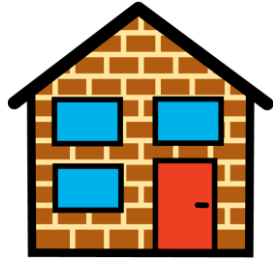


Tenant Participation Strategy 2024-2029



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Trust)

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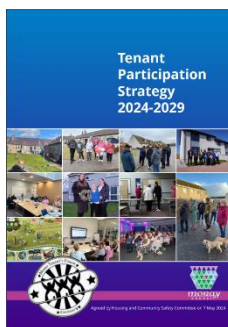
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Introduction

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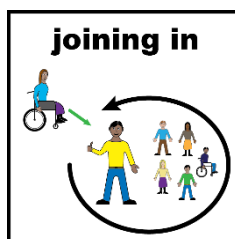
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About our Tenant Participation Strategy

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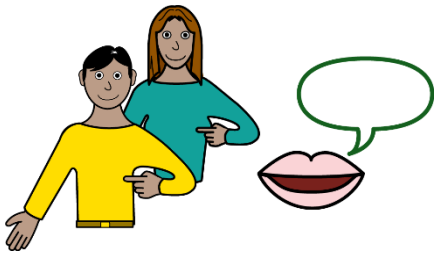


Contact

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1

Introduction



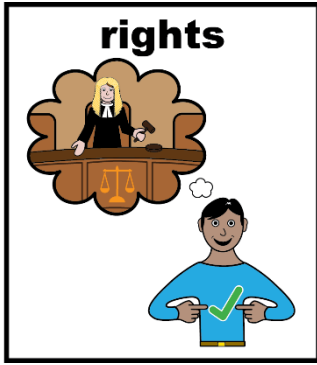
Tenant Participation is having a say in the decisions that affect your home and community.



By law, **social landlords** must involve their tenants in decisions about their housing services.



A **social landlord** is an organisation who provides housing at an affordable rent. Moray Council is a **social landlord**.



We must:

- Treat you fairly and with respect.
- Make it easy for you to talk to us and get the information you need.
- Make it easy for you to take part in and be involved in decisions about housing services.



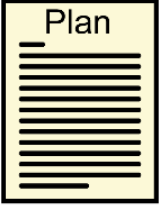
An organisation called the Scottish Housing Regulator checks how we are doing. These checks include tenant participation.

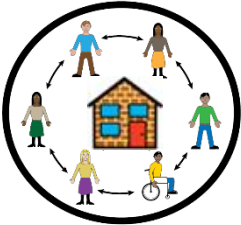



The Scottish Housing Regulator is sometimes known as the SHR.

2

About our Tenant Participation Strategy

<p>our plans</p> 	<p>A strategy is a plan of work.</p>
---	--------------------------------------

<p>teamwork</p> 	<p>Our Tenant Participation Strategy is about how we will work with our tenants to make sure we have good housing services.</p>
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<p>things to do</p> 	<p>Our strategy has 3 important things that we will do.</p>
--	---

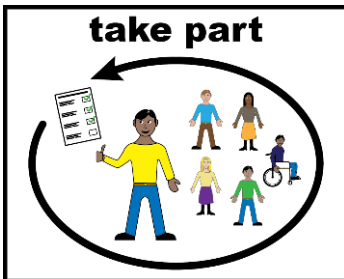
These are our 3 important things.

representative



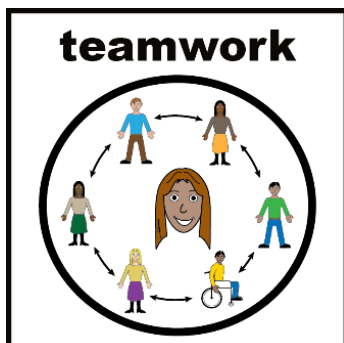
1. Give people the chance to tell us what they think about our housing services.

take part



2. Involve people living in our houses when we check how good our housing services are.

teamwork



3. Work well with others to make our housing services better.

3

How you can get involved

what you think



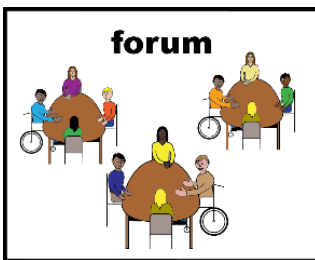
What you tell us will help us to know what we are doing well and what we can do better.

share ideas



There are different ways that you can get involved.

forum



- You can join a tenant group. Moray Tenants Forum.

walking



- You can join us on a walk around the area where you live to tell us what would make it better.

questionnaire

1. _____
2. _____
3. _____
4. _____
5. _____

group meeting



invitation list

names	
David	<input checked="" type="checkbox"/>
Elizabeth	<input checked="" type="checkbox"/>
Carl	<input checked="" type="checkbox"/>
Deborah	<input checked="" type="checkbox"/>
Rose	<input checked="" type="checkbox"/>
Tony	<input type="checkbox"/>

social media



- You can fill in a survey or feedback form.

- You can attend a tenant participation event.

- You can attend a meeting.


- You can join our list of interested tenants.


We will get in touch with you about surveys or events that may interest you.


- You can follow our Moray Council Tenants and Housing Facebook page.

4

Contact

<p>address</p> 	<p>Housing and Property Moray Council PO Box 6760, Elgin IV30 1BX</p>
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<p>email</p> 	<p>Send us an email. tenantparticipation@moray.gov.uk</p>
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<p>phone number</p> 	<p>Call us on 0300 123 4566.</p>
--	---



Scan the QR code to follow our Moray Council Tenants and Housing Facebook page.

