

# 2024-25 Quarter to September Financial Services Performance Report – Service Performance Indicators



PI Status		Long Term Trends		Short Term Trends	
	Alert		Improving		Improving
	Warning		No Change		No Change
	OK		Getting Worse		Getting Worse
	Unknown				
	Data Only				

## Section 6 - Operational PIs - 1. Accountancy

Code	Code	Short Name	Current Target	2022/23	2023/24	2024/25	Q2 2023/24	Q3 2023/24	Q4 2023/24	Q1 2024/25	Q2 2024/25	Latest Note	Short Term Trend Arrow	Status
				Value	Value	Value	Value	Value	Value	Value	Value			
FS001	Local	Annual Accounts submitted by 30th June to External Audit	Yes	Yes	Yes		Not measured for Quarters							
FS002	Local	Was Unqualified Audit Certificate Received (end September)	Yes	Yes	Yes		Not measured for Quarters							
FS008	Local	Percentage of budget monitoring reports issued to budget managers within target timescales	100%	91.67%	100%	100%	100%	100%	100%	100%	100%			

### Section 6 - Operational PIs - 2. Payments

Code	Code	Short Name	Current Target	2022/23	2023/24	2024/25	Q2 2023/24	Q3 2023/24	Q4 2023/24	Q1 2024/25	Q2 2024/25	Latest Note	Short Term Trend Arrow	Status
				Value	Value	Value	Value	Value	Value	Value	Value			
FS115	Local	Cost of Invoice D of Finance	£4.00	£3.17	£3.26		Not measured for Quarters					Target amended as part of PI Review for 2024/25.	↓	✔
FS116	Local	Cost of collecting sundry debtors D of Finance	£2.95	£1.59	£1.77		Not measured for Quarters						↓	✔

### Section 6 - Operational PIs - 3. Taxation

Code	Code	Short Name	Current Target	2022/23	2023/24	2024/25	Q2 2023/24	Q3 2023/24	Q4 2023/24	Q1 2024/25	Q2 2024/25	Latest Note	Short Term Trend Arrow	Status
				Value	Value	Value	Value	Value	Value	Value	Value			
FICT137	Local	Gross cost of collecting Non-Domestic Rates per property.	£33.00	£23.26	£33.30		Not measured for Quarters					Costs have increased back to that seen previously following an exceptionally high 10% penalty income collected by sheriff officers in 2022/23. Penalty income: 2022/23 - £-113k 2023/24 - £-41k	↓	⚠