

FOI Request - Interpretation and Translation Services - 101003575561

Question	Notes	Response:			
<b>What was your overall 23/24 spend for interpretation and translation services?</b>	<i>Apr'23 – Mar'24</i> <i>Spend to include all service formats across all contracts held</i>	<b>£20275.53</b>			
<b>What was your overall 22/23 spend for interpretation and translation services?</b>	<i>Apr'22 – Mar'23</i> <i>Spend to include all service formats across all contracts held</i>	<b>£39528.06</b>			
<b>What was your overall 21/22 spend for interpretation and translation services?</b>	<i>Apr'21 – Mar'22</i> <i>Spend to include all service formats across all contracts held</i>	<b>£7168.38</b>			
<b>Please confirm the following details for your provider(s) of interpretation services for each year:</b>		<b>Response:</b> <i>Please add additional columns if required</i>			
		<b>Provider 1</b>	<b>Provider 2</b>	<b>Provider 3</b>	<b>Provider 4</b>
<b>Provider name</b>	<i>e.g. inhouse / provider name)</i>	Global Language Services Ltd	Moray BSL Services	Rebecca Goodall	Language Line Services
<b>Scope of contract and value of spend where in scope in Apr'23-Mar'24 year</b> a) Pre-booked face-to-face	a) Yes/No, If yes £x b) Yes/No, If yes £x	A: yes B: yes C: yes Details of spend against each option not held. Information		F: yes  Details of spend commercially sensitive - exempt under Section	E: yes  Details of spend commercially sensitive - exempt under Section

b) Pre-booked video c) Pre-booked telephone d) On-demand video e) On-demand telephone f) British Sign Language g) Interpreters on wheels	c) Yes/No, If yes £x d) Yes/No, If yes £x e) Yes/No, If yes £x f) Yes/No, If yes £x g) Yes/No, If yes £x	that is not held falls under Section 17 of the Freedom of Information (Scotland) Act 2002 - Information not held.		33(1)(b) of the Freedom of Information (Scotland) Act 2002- Commercial Sensitivity.	33(1)(b) of the Freedom of Information (Scotland) Act 2002- Commercial Sensitivity.
<b>Value of spend against each in-scope service Apr'22-Mar'23 year</b>		Details of spend commercially sensitive - Section 33(1)(b) FOISA.		Details of spend commercially sensitive - Section 33(1)(b) FOISA.	Details of spend commercially sensitive - Section 33(1)(b) FOISA.
<b>Value of spend against each in-scope service Apr'21-Mar'22 year</b>		Details of spend commercially sensitive - Section 33(1)(b) FOISA.	F: yes Details of spend commercially sensitive - Section 33(1)(b) FOISA.	Details of spend commercially sensitive - Section 33(1)(b) FOISA.	Details of spend commercially sensitive - Section 33(1)(b) FOISA.
<b>Current contract start date</b>	<i>DD/MM/YYYY</i>	23/9/2019		14/08/2023	01/06/2021
<b>Current contract end date</b>	<i>DD/MM/YYYY</i>	22/09/2022	May 2021	13/08/2026	31/5/23
<b>Any extension options available under the existing contract</b>	<i>e.g. 2 x 12 months</i>	Yes	Yes	Yes	Yes
<b>How was this contract awarded?</b>	<i>e.g. Tender / direct award</i>	Tender	Tender	Tender	Tender
<b>Which procurement framework was used to award this contract?</b>	<i>e.g. NHS SBS / ESPO / No framework used</i>	No framework used	No framework used	No framework used	No framework used
<b>Have service credits been applied in the last 12 months?</b>	<i>e.g. Yes - non-fulfilment of BSL</i>	No	No	No	No

<b>If yes, what performance failure was this linked to?</b>					
<b>Is there is an exclusivity clause, which would prevent you from piloting additional or complementary interpreting services during the duration of your current contract?</b>	<i>Yes/No</i>	No	No	No	No
<b>From which budget within your organisation are interpreting services funded?</b>	<i>Budget/Department name</i>	Each service pays for the services they use.			
<b>Which staff member/job role is responsible for signing off that budget?</b>	<i>e.g. Equality, Diversity &amp; Inclusion Lead</i>	Service Manager			
<b>Which staff member/job role manages the interpretation services contract(s)?</b>	<i>e.g. Equality, Diversity &amp; Inclusion Lead</i>	Equal Opportunities Officer			