




Corporate Plan > 2024: Progress Update 2023/24

PRIORITY 4:

Sustainability: Create a sustainable council that provides valued services to our communities

Key Performance Indicators	Target	Benchmarking Comparator Averages	2023/24	2022/23	2021/22	Short term trend
Financial Planning: recurring expenditure funded from free general reserves	Decrease	N/A	5.5%	0.7%	0%	
Online Services: Percentage of pupils match on parent portal	Increase	N/A	83%	67%	53%	
Change Management: Percentage of employees experiencing change stating they were satisfied with the way the change management process was handled	Increase	N/A	N/A	N/A	34% 2019/20	

Corporate Plan Priority 4 – Progress against Actions	RAG
Council's Financial Strategy	80%
Modernisation and Improvement: transformation to achieve	88%
Developing Workforce	100%
Developing Workforce: transformation and change	100%
Overall	90%