

2023-24 Quarter to December Financial Services – Service Plan Performance Indicators



| PI Status | | Long Term Trends | | Short Term Trends | |
|-----------|-----------|------------------|---------------|-------------------|---------------|
| | Alert | | Improving | | Improving |
| | Warning | | No Change | | No Change |
| | OK | | Getting Worse | | Getting Worse |
| | Unknown | | | | |
| | Data Only | | | | |

2. Service Level Outcomes – PIs - 2. Scottish Government Priority

| Code | Code | Short Name | Current Target | 2021/22 | 2022/23 | 2023/24 | Q3 2022/23 | Q4 2022/23 | Q1 2023/24 | Q2 2023/24 | Q3 2023/24 | Latest Note | Short Term Trend Arrow | Status |
|-------|-------|--|----------------|---------|---------|---------|------------|------------|------------|------------|------------|---|------------------------|--------|
| | | | | Value | Value | Value | Value | Value | Value | Value | | | | |
| FS215 | Local | Participatory Budgeting activity - 1% target | 100% | 2.8% | 23.99% | 27% | 13.42% | 23.99% | 25.15% | 26% | 27% | Figures refer to funding allocated rather than spent. Spend may occur in future years. Play Areas Tomnavoulin Park – Scope of service drafted and agreed with group. Tender drawn up and on PCS. Additional slide agreed for Tomintoul Park as part of discussions. Letterfourie Park – Agreement to sit under Buckie CC as a subgroup. Scope of service drafted and agreed with group, tender drawn up and on PCS. Additional funding application drafted and submitted to common good for £10k. Awaiting response. Mannachie Park – installation works started. | | |

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|---------|-------|--|----------------|------------|------------|------------|---------------------------|---------------|---------------|---------------|------------------------------|---|------------------------|--------|
| | | | | Value | Value | Value | Value | Value | Value | Value | | | | |
| | | | | | | | | | | | | Active Travel Keith – Tender received no bids, Active Travel team working on purchase and installation solution. Buckie – Installation complete Arts and Culture PB 2 workshops held – 26th October – 22 attended plus 3 CSU and 1 Cultural Quarter Officer 7th December – 16 attended plus 3 CSU and 1 Cultural Quarter Officer Application launched on the 17th December – closing date 8th January 2024. Voting 19th Jan. The main activity was the launching of the £100k for Arts and Culture from UK Shared Prosperity Funding with applications invited for voting to happen in Q4. | | |
| ERC006a | MI | PB funding spend within period | Data only | | £145000 | £114000 | £0 | £5000 | £91000 | £23000 | £0 | No additional spend recorded during quarter 3. | ↓ | |
| ERC006 | MI | % Increase in the amount of council spend allocated through PB | Data only | | 12.4% | 3.7% | 12.4% | 12.4% | 4% | 5.6% | 3.7% | | ↓ | |
| FS214 | Local | Total council budget subject to Participatory Budgeting | Data only | £1,768,760 | £1,975,000 | £2,060,000 | Not measured for Quarters | | | | The 1% target is £2,060,000. | ↑ | | |
| FS216 | Local | Number of Participatory Budgeting activities (Cumulative for the year) | Data only | 1 | 12 | 11 | 4 | 12 | 10 | 11 | 11 | No additional PB activities recorded in quarter 3. | ▬ | |

2. Service Level Outcomes – PIs - 6. Increase Service Efficiency

| Code | Code | Short Name | Current Target | 2021/22 | 2022/23 | 2023/24 | Q3 2022/23 | Q4 2022/23 | Q1 2023/24 | Q2 2023/24 | Q3 2023/24 | Latest Note | Short Term Trend Arrow | Status |
|---------|-------|---|----------------|---------|---------|---------|---------------------------|---------------|---------------|---------------|---------------|-------------|------------------------|--------|
| | | | | Value | Value | Value | Value | Value | Value | Value | | | | |
| FICT125 | Local | Percentage of Council Tax payers paying by Direct Debit | 72.5% | 72.5% | 72.1% | N/A | 71.9% | 72.1% | 72.7% | 72.2% | 71.9% | | ↓ | |
| FICT138 | Local | % uptake of council tax e-billing | 7.2% | 6.5% | 8.3% | | Not measured for Quarters | | | | | ↑ | | |

2. Service Level Outcomes – PIs - 7. Sound Financial Governance

| Code | Code | Short Name | Current Target | 2021/22 | 2022/23 | 2023/24 | Q3 2022/23 | Q4 2022/23 | Q1 2023/24 | Q2 2023/24 | Q3 2023/24 | Latest Note | Short Term Trend Arrow | Status |
|--------|-------|---|----------------|---------|---------|---------|------------|------------|------------|------------|------------|---|------------------------|--------|
| | | | | Value | Value | Value | Value | Value | Value | Value | | | | |
| FS017a | Local | Number of feedback forms from budget manager training (SS04) | Data only | 15 | 3 | 20 | 0 | 1 | 0 | 13 | 7 | | | |
| FS017b | Local | Percentage of feedback forms from budget manager training scored as good or excellent. | 100% | 100% | | | N/A | 100% | N/A | 100% | 100% | 7 BM's trained, and all 7 gave good or very good feedback | | |
| FS020 | Local | Percentage of new budget managers(excluding schools) being trained within 6 weeks of appointment being notified to Accountancy section. | Data only | 100% | 100% | 100% | 0% | 100% | 0% | 100% | 0% | | | |
| FS017 | Local | Number of budget managers trained | Data only | 16 | 9 | 21 | 0 | 1 | 0 | 14 | 7 | | | |

2. Service Level Outcomes – PIs - 8. Workforce Development

| Code | Code | Short Name | Current Target | 2021/22 | 2022/23 | 2023/24 | Q3 2022/23 | Q4 2022/23 | Q1 2023/24 | Q2 2023/24 | Q3 2023/24 | Latest Note | Short Term Trend Arrow | Status |
|------------|------|---|----------------|---------|---------|---------|------------|------------|------------|------------|------------|---|------------------------|--------|
| | | | | Value | Value | Value | Value | Value | Value | Value | | | | |
| ERDP.FI N1 | | No of ERDP's due to carried out within year | Data only | | 70 | | | 70 | 63 | 63 | 63 | Total Finance Staff (as per LGBF 2022-23 return) - 63 | | |
| ERDP.FI N2 | | No of ERDP's carried out within period (Cumulative) | Data only | | 46 | 29 | | 46 | 24 | 29 | 37 | To date, all ERDPs are complete within Payments with 8 held in Accountancy. | | |
| ERDP.FI N3 | | Finance ERDP % | Data only | | 65.7% | 82.8% | | 65.7% | 38.1% | 46% | 58.7% | | | |