

# 2023-24 Quarter to September Financial Services Performance Report – Service Plan Performance Indicators



PI Status		Long Term Trends		Short Term Trends	
	Alert		Improving		Improving
	Warning		No Change		No Change
	OK		Getting Worse		Getting Worse
	Unknown				
	Data Only				

## 2. Service Level Outcomes – PIs - Scottish Government Priority

Code	Code	Short Name	Current Target	2021/22	2022/23	2023/24	Q1 2022/23	Q2 2022/23	Q3 2022/23	Q4 2022/23	Q1 2023/24	Q2 2023/24	Latest Note	Short Term Trend Arrow	Status
				Value	Value	Value	Value	Value	Value	Value	Value				
FS215	Local	Participatory Budgeting activity - 1% target	100%	2.8%	23.99%	26%	3.54%	15.95%	13.42%	23.99%	25.15%	26%	Figures refer to funding allocated rather than spent. Spend may occur in future years. - £70k of General Services funding (Open Spaces) for Mannachie Park - £30k of General Services funding for Tomnavoulin Park and £50k Letterfourie Park - £120k of Transformation funding being developed re youth facilities in Buckie and Forres. - £5k of PEF funding through St Thomas's PS, £1k Seafield PS and £2k Seafield PS - Active Travel £25k each in Buckie and Keith - Forres Outdoor Gym £72k, contract has been awarded - £100k for Arts and Culture from UK		

Code	Code	Short Name	Current Target	2021/22	2022/23	2023/24	Q1 2022/23	Q2 2022/23	Q3 2022/23	Q4 2022/23	Q1 2023/24	Q2 2023/24	Latest Note	Short Term Trend Arrow	Status
				Value	Value	Value	Value	Value	Value	Value	Value	Value			
													Shared Prosperity Funding		
ERC006a	MI	PB funding spend within period			£14500 0	£11400 0	£70000	£70000	£0	£5000	£91000	£23000	Additional funding has been allocated to projects since Q1.Total value of Council budget allocated to projects at various stages of the PB process is £535k. £23k spend on projects in Q2. Funding awarded – East End PS PEF £2k		
FS214	Local	Total council budget subject to Participatory Budgeting		£1,768,760	£1,975,000	£2,060,000	Not measured for Quarters				Not measured for Quarters		The 1% target is £2,060,000.		
FS216	Local	Number of Participatory Budgeting activities (Cumulative for the year)		1	12	11	3	6	4	12	10	11	Number of PB activities has increased to 11 with the addition of East End PS PEF project		

## 2. Service Level Outcomes – PIs - Increase Service Efficiency

Code	Code	Short Name	Current Target	2021/22	2022/23	2023/24	Q1 2022/23	Q2 2022/23	Q3 2022/23	Q4 2022/23	Q1 2023/24	Q2 2023/24	Latest Note	Short Term Trend Arrow	Status
				Value	Value	Value	Value	Value	Value	Value	Value	Value			
FICT125	Local	Percentage of Council Tax payers paying by Direct Debit		72.5%	72.1%	N/A	72.8%	72.4%	71.9%	72.1%	N/A	N/A	Q1 data not available at this time.		
FICT138	Local	% uptake of council tax e-billing	7.2%	6.5%	8.3%		Not measured for Quarters				Not measured for Quarters				

## 2. Service Level Outcomes – PIs - Sound Financial Governance

Code	Code	Short Name	Current Target	2021/22	2022/23	2023/24	Q1 2022/23	Q2 2022/23	Q3 2022/23	Q4 2022/23	Q1 2023/24	Q2 2023/24	Latest Note	Short Term Trend Arrow	Status
				Value	Value	Value	Value	Value	Value	Value	Value	Value			
FS017a	Local	Number of feedback forms from budget manager training (SS04)		15	3	1	0	2	0	1	0	1			
FS017b	Local	Percentage of feedback forms from budget manager training scored as good or excellent.		100%			N/A	100%	N/A	100%	N/A	N/A			
FS020	Local	Percentage of new budget managers(excluding schools)		100%	100%	100%	0%	100%	0%	100%	0%	100%			

Code	Code	Short Name	Current Target	2021/22	2022/23	2023/24	Q1 2022/23	Q2 2022/23	Q3 2022/23	Q4 2022/23	Q1 2023/24	Q2 2023/24	Latest Note	Short Term Trend Arrow	Status
				Value	Value	Value	Value	Value	Value	Value	Value				
		being trained within 6 weeks of appointment being notified to Accountancy section.													
FS017	Local	Number of budget managers trained		16	9	1	0	8	0	1	0	1			

## 2. Service Level Outcomes – PIs - Workforce Development

Code	Code	Short Name	Current Target	2021/22	2022/23	2023/24	Q1 2022/23	Q2 2022/23	Q3 2022/23	Q4 2022/23	Q1 2023/24	Q2 2023/24	Latest Note	Short Term Trend Arrow	Status
				Value	Value	Value	Value	Value	Value	Value	Value				
ERDP.FI N1		No of ERDP's due to carried out within year			70					70	29	N/A	Payments - 5		
ERDP.FI N2		No of ERDP's carried out within period (Cumulative)			46	29				46	24	5			
ERDP.FI N3		Finance ERDP %			65.7%	82.8%				65.7%	82.8%	N/A	Of 29 ERDPs due within Payments section,, 13 are complete.		
FS015	Local	ERDP: Percentage conducted for the year - Accountancy	0%	19%	94%	0%	Not measured for Quarters				Not measured for Quarters				
FS016	Local	ERDP: Documentation done within a month - Accountancy	0%	100%	94%		Not measured for Quarters				Not measured for Quarters				
FS123	Local	ERDP: Process complete for year - Payments	Yes				Not measured for Quarters				Not measured for Quarters				