

2023-24 Quarter to September Financial Services Performance Report – Service Performance Indicators



PI Status		Long Term Trends		Short Term Trends	
	Alert		Improving		Improving
	Warning		No Change		No Change
	OK		Getting Worse		Getting Worse
	Unknown				
	Data Only				

3. Operational PIs - Accountancy

Code	Code	Short Name	Current Target	2021/22	2022/23	2023/24	Q1 2022/23	Q2 2022/23	Q3 2022/23	Q4 2022/23	Q1 2023/24	Q2 2023/24	Latest Note	Short Term Trend Arrow	Status
				Value	Value	Value	Value	Value	Value	Value	Value				
FS001	Local	Annual Accounts submitted by 30th June to External Audit	Yes	Yes	Yes		Not measured for Quarters				Not measured for Quarters				
FS002	Local	Was Unqualified Audit Certificate Received (end September)	Yes	No	Yes		Not measured for Quarters				Not measured for Quarters		Deadline was postponed to 30 November 2022 and audit Scotland certified the accounts at Committee on 27 Oct 2022.		
FS008	Local	Percentage of budget monitoring reports issued to budget managers within target timescales	100%	100%	91.67%	100%	100%	100%	100%	100%	100%	100%			

3. Operational PIs - Payments

Code	Code	Short Name	Current Target	2021/22	2022/23	2023/24	Q1 2022/23	Q2 2022/23	Q3 2022/23	Q4 2022/23	Q1 2023/24	Q2 2023/24	Latest Note	Short Term Trend Arrow	Status
				Value	Value	Value	Value	Value	Value	Value	Value				
FS115	Local	Cost of Invoice D of Finance	£2.70	£3.49	£3.17		Not measured for Quarters				Not measured for Quarters		↑	⛔	
FS116	Local	Cost of collecting sundry debtors D of Finance	£2.95	£2.13	£1.59		Not measured for Quarters				Not measured for Quarters		↑	✅	

3. Operational PIs - Taxation

Code	Code	Short Name	Current Target	2021/22	2022/23	2023/24	Q1 2022/23	Q2 2022/23	Q3 2022/23	Q4 2022/23	Q1 2023/24	Q2 2023/24	Latest Note	Short Term Trend Arrow	Status
				Value	Value	Value	Value	Value	Value	Value	Value				
FICT137	Local	Gross cost of collecting Non Domestic Rates per property.	£33.33	£31.95			Not measured for Quarters				Not measured for Quarters		↑	✅	