Local Outcome Improvement Plan Actions - Building a better future for our children & young people in Moray

| | PI Status | | Short Term Trends | | Actions |
|----------|-----------|---|-------------------|----------|------------------|
| | Alert | | Improving | Ø | Due Date met |
| | Warning | | No Change | | In Progress |
| Ø | ок | 4 | Getting Worse | | Due Date not met |
| ? | Unknown | | | | |
| | Data Only | | | | |

| Stati | | Progress Bar | Start Date | Due Date | Latest Note |
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| | LOIP01 – CYP Children and young people live in communities where their voice is heard and they are build up to be all they can be | 80% | 1 April 2020 | 1 April 2023 | |

| Status Icon | Action Code & Title | Progress Bar | Start Date | Due Date | Latest Note |
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| | LOIP – CYP1 The emotional and mental wellbeing of children and young people is improved | 86% | 1 April 2020 | 1 April 2023 | |
| | LOIP – CYP1.1 Secure and sustain £0.5m investment in early intervention and prevention services for children and young people | 100% | 1 April 2020 | 1 April 2023 | The following investment has been made into early intervention and prevention services in 2021/22, utilising external funding streams: • SONAS Family Wellbeing Service (an early intervention mental wellbeing support for children and families which operates throughout Moray) £270,000 • Counselling for Schools (operates all year round throughout Moray) £270,000 • Short term mental wellbeing projects provided by 3 rd sector partners whilst the services above were commissioned) |

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| | | | | | £49,000 Locality Planning Model (a partnership model which delivers early intervention support with and for children and families) £123,000 Increasing the capacity of 3rd sector organisations to meet demand arising from the pandemic £94,000 (this one off investment was completed in this reporting period with additional capacity added for delivery over the next financial year) There is a small area of underspend that will be used towards increasing support to parents to improve their confidence in supporting their children's development and wellbeing in early part of new financial year. TOTAL INVESTMENT TO DATE= £806,000 In addition, a one off payment of £256k was provided by Scottish Government to deliver summer holiday provision to support children, young people and families to reconnect and improve their wellbeing. Focus was placed on young people and families most in need. |
| | LOIP - CYP1.2 Commission services to address need | 100% | 1 April 2020 | 1 April 2021 | The commissioning process was completed in quarter 2. Sonas commissioned for 2 years, Exchange commissioned for 3 years. Additional capacity within other 3 rd sector partners increased through funding for the next financial year to support addressing increased demand. Confirmation received of 3 further years funding for counselling for school. National evaluation continued on community mental wellbeing funding, a further year has been confirmed for 2023/2024. |
| | LOIP - CYP1.3 Ensure the Services are accessed | 100% | 1 April 2020 | 1 April 2023 | This action is complete, see PIs for referrals for - Sonas Wellbeing Service The Exchange (counselling provision) Children's Services Locality Planning Model |
| | LOIP - CYP1.4 Evidence whether the services delivered improved mental and emotional wellbeing of children, young people and families | 100% | Launch date of services | Completion of delivery of agreed interventions | This Action is complete, PIs report on results achieved. |
| | LOIP – CYP1.5 Website developed so families can access wellbeing information and support | 30% | 1 April 2020 (1 April 2022) | 1 April 2022 (30 November | As per the previous report, the development of a family focused website continues with ongoing discussions within the context of |

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| | (CSP 2022-23 Improvement Aim – Increase the confidence and skills of young people / parents / carers to address early signs of poor mental wellbeing) | | | | the Growth Deal to create a central point connecting all platforms together. Action being taken forward within MGD priorities. |

| Status Icon | Outcome Code & Title | Progress Bar | Start Date | Due Date | Latest Note |
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| | LOIP – CYP2 Children live in safe and supportive families | 70% | 1 April 2020 | 1 April 2023 | |
| | LOIP – CYP2.1 The voices of children and young people in need of care and protection are central to support planning and decision making | | 1 April 2020 | 1 April 2023 | Moray Champions Board, a platform for care experienced children aged 16 years plus to influence change in the care system, was officially relaunched on National Care Day (17 TH February)The Board planned and led a peaceful march through Elgin town centre, supported by 30 corporate parents. This was followed by a local event where young people shared their lived experience of care, highlighting the power and importance of relationships. The Champions Board have prioritised mental health, managing money and housing as key areas where they both want to better understand the system of support and influence change based on their experiences. Reps from each of these agencies have met with the Board this quarter. Young people report better understanding of supports available. In response to feedback, a specific Housing Support Officer has now been identified as a single point of contact for care experienced young people transitioning into independent living. Their remit now incorporates the specific supports young people identified as important to them. In Feb 2023 care experienced young people played a lead role in the commissioning of residential children's houses in Moray and were active members of the recruitment panel for the Promise Engagement Officer In line with the Promise, a new advocacy contract which places greater emphasis on relationships has been tendered. The contract has been widened to include advocacy support for parents. 'My Family's Story' assessment and planning paperwork has been rolled out across Social Work. |

| Status Icon | Outcome Code & Title | Progress Bar | Start Date | Due Date | Latest Note | e | | | |
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| | | | | | The Better Non 19.01.23 young peopl Panel memb | rocedure pilot Meetings Pract . These include e on how Soc ers can make | ipation in the r project titioners Guide de clear directi ial Workers, R meetings chil is planned for | s were officia on from child eviewing Offi d centred. Ev | illy launched ren and cers and valuation of |
| | | | | | and criminal quarter. The | l justice syste ere is a reduct | experienced y m has stayed tion in Q4 with off, with work | relatively con in Moray You | stant this th Justice as |
| | | | | | Cuimainal | Q1 35 (9.4%) | Q2 | Q3 | Q4 |
| | | | | | Criminal Justice | ` , | 27 (7.1%) | 29 (8%) | 31 (8%) |
| | | | | | Moray Youth Justice | 14 (31%) | 15(33.3%) | 18 (39%) | 14 (29%) |
| | | | | | Combined Total | 49 (11.8%) | 42 (9.9%) | 47 (11.6%) | 45 (10.4%) |
| | LOIP – CYP2.2 Outcomes for care experienced young people are improving | | 1 April 2020 | 1 April 2023 | available to ongoing. Th care experie partnership multi-agence | d analysis of o young people ne need for be enced young p approaches a y Youth Justio | | ntervention subtring the just ering the just etervention subtried a n identified a red and teste | upport ice system is upport for nd ed by the |
| | | | | | justice systemade the big | <mark>em to better u</mark> ggest differer | n place for you understand the nce. This feedb rm the develo | approaches to ack and outcome | that have omes star |
| | | | | | | | ool destination on a quarterly l | | ed after |
| | | | | | The post of | virtual Head | Teacher, with a | a remit to imp | prove the |

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| | | | | | wellbeing, attendance and attainment of care experienced and looked after children has been re-advertised due to low level of applicants. |
| | LOIP – CYP2.3 Children in need of care and protection have safe, secure, stable and nurturing homes | | 1 April 2020 | 1 April 2023 | The numbers staying in community settings has remained constant over the year. As at end of Q4, 140 young people (82%) lived in community settings and 31 (18%) lived in a residential setting. This includes 7 young people in short-term residential care and on-going care due to disability. There is a continued focus on the recruitment of foster carers and the development of supported lodgings. In addition to inperson events and paid adverts on social media, an analysis of the source or existing foster carers was undertaken to inform more targeted marketing activities. There have been 7 enquiries this quarter, 3 households attended skills to foster course and 4 are currently in the assessment process. Focus has also been placed on developing the short breaks foster care and Nominated Carer offer to more effectively support the stability of foster placements. Permanence tracking meetings have continued during this quarter, the aim is to avoid drift and delay for children seeking legal permanence. 3 improvements projects have been agreed and leads identified. Morays Looked After Children's Procedure Manual has been updated with new processes introduced to avoid delays in a child's journey and support social workers with the care planning process and timeframes. Work has also been undertaken to review the timescales of 'return home assessments' for children and families' and delays in processes identified. Learning points from the review will be analysed in a short life working group to inform next steps. To ensure care experienced young people successfully transition into their own homes/don't experience homelessness a new care leavers housing policy has been developed with young people. It addresses improvement areas identified through partnership quality assurance activity. |
| | LOIP - CYP2.4 Parents and carers are supported with respect | | 1 April 2020 | 1 April 2023 | Functional Family Therapy contract has been awarded to Action |

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| | and enabled to be the best parents they can be | | | | for Children to commence April 2023. This is a specialist family support provision targeted at families with children aged 11-18yrs old where there is a significant risk of breakdown The commissioning of a new early intervention whole family support provision is underway. In line with the Promise, this service will provide earlier intervention support for families to minimise the risk of young people escalating into the care system. This service will be fully operational in Q2 2023-24 Arrows Promising Futures, intensive family support service is now fully established. Funded through CORRA, it provided support to 42 families (58 children) impacted by their loved ones substance use this quarter. 60 members of staff have been trained in the Safe & Together Model of domestic abuse-informed practice. This model reframes family support work to both hold the perpetrator accountable and simultaneously recognise and promote the protective actions of the non-abusive parent. Training for a further 80 members of staff is scheduled for next quarter |
| | LOIP – CYP2.5 Families facing adversity are supported to stay together | | 1 April 2020 | 1 April 2023 | In line with the Promise, Moray is committed to keeping brothers and sisters together, where it is safe to do so. There has been an increase this quarter in the number of brothers and sisters staying together. Q1 |

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| | | | | | sector partners to inform the next stage of development. To increase the pace of progress 3 rd sector supplier is being procured to lead this work |
| | LOIP – CYP2.6 Perpetrators of domestic abuse are held to | | 1 April 2020 | 1 April 2023 | 40 members of staff from the organisations which make up the Moray Violence Against Women and Girls (MVAWG) Partnership attended Safe & Together 4-day CORE training on Domestic Abuse Informed Practice this quarter, using the Partnership's own accredited trainers for the first time and 56 staff attended a one-day Safe & Together Overview. Further training is scheduled for later in the year 35 MVAWG staff attended external training on the links between violence against women and girls & substance use over several session in Jan/Feb. |
| | account and supported to change this behaviour | | 1 April 2020 | 1 Αριίί 2023 | A rolling programme of monthly online training sessions in Coercive control, sexual assault and trauma-informed response was launched this quarter |
| | | | | | A regional awareness-raising campaign on domestic abuse and sexual assault was launched on buses in Moray this quarter. It directed those in-need to local and national support services. |
| | | | | | The Moray Public Protection website, which will host VAWG information, is currently being designed with a launch date in Autumn 2023 |

| Status Icon | Action Code & Title | Progress Bar | Start Date | Due Date | Latest Note |
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| | LOIP – CYP3 The impact of poverty on children, young people and families is mitigated | 73% | 1 April 2020 | 1 April 2023 | |
| | LOIP – CYP3.1 Prevention and early intervention pathway of financial supports to mitigate the effects of poverty is widely available and accessible to families, communities and professionals (CSP 2022-23 Action – Utilise learning from the research undertaken to understand the acceptability of the early years Financial Inclusion Pathway for families and for practitioners, in order to identify opportunities for improvement) | 80% | 1 April 2020 | 1 April 2023 | The Financial Inclusion Pathway for parents/carers of children aged under 5 years has been rolled out. Through this pathway all parents are routinely asked whether they have money worries, given a copy of the Money Worries toolkit and are encouraged and supported to engage with local Money Advice Services, if they are experiencing financial difficulties. A system to monitor referrals to the Money Advice Services has been established. Uptake will be monitored throughout 2023 and action taken to understand and address low uptake. |

| Status Icon | Action Code & Title | Progress Bar | Start Date | Due Date | Latest Note |
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| | LOIP – CYP3.2 Local solutions to mitigate the impact of poverty are co-designed with children, families and communities (CSP 2022-23 Actions Test the toolkit that has been developed with and for parents to inform about access to financial support and promote trusted community assets. Testing to being June 2022. To begin the development of a young person's toolkit with and for children and young people. Two training sessions linking the toolkit to the use of MEOC, completed by the end of May) | 80 % | 1 April 2020 | 1 April 2023 | The Worrying about Money Toolkit has been rolled out across partner agencies and distributed with council tax bills. A system, led by Independent Food Agency Network, is now in place to measure how many people are accessing the toolkit and a process has been esdtablished to keep it current. The toolkit is being incorporated into local multi agency training for front professionals and volunteers who come into regular contact with families. |
| | LOIP – CYP3.3 Communities and frontline professionals have a common understanding of the impact of poverty on children and families and are knowledgeable and skilled to address / minimise impact (CSP 2022-23 Aim – Utilise the combined knowledge and resources to best effect) | 60% | 1 April 2020 | 1 April 2023 | The Cost of the School Day Guidance was approved by committee in June 2023. Head Teachers have been briefed and its been rolled out across all schools and Early Learning settings in Moray. Money Counts training has been developed and is scheduled to be delivered to 50 frontline practitioners and community organisations next quarter. The start of the rolling programme of Making Every Opportunity Count training has been paused whilst materials are adapted to reflect the current needs of children and families experiencing poverty in Moray and those responsible for suppporting them. |

Risks and Issues

| Risks and Issues | Mitigating Action |
|---|---|
| While progress % appears to be relatively high, it should be noted that the above reporting applies to distinct parts of the Child Poverty and not the plan in its entirety. The scope of work and pace of progress continues to be significantly hindered by the lack of a Lead Officer for child poverty. As the cost of living crisis escalates, there is an urgent need to co-ordinate activity and pool resources across the partnership to mitigate the impact of poverty on children and families. | developed with Employability Team and Child Poverty Action Group, resulting in more coordinated approach and sharing of staff resources to drive forward priorities and align improvement activity. |

General Progress Commentary

The Children's Services Plan (CSP) 2023-26 has been co-produced with children, families and the front line practitioners and community organisations who know them best. The new priorities and associated high level actions are based on a robust joint strategic needs assessment, undertaken on a partnership basis and an evaluation of the progress of the previous plan. The 6 key priority areas are:-

- Tackling child poverty
- Improving the mental and emotional wellbeing of children and families
- Overcoming challenges faced by families experiencing disability and neurodiversity
- Strengthening family support
- Keeping children and young people safe
- Improving outcomes for looked after and care experienced children and young people

Work is now required to ensure that the LOIP and current CSP are aligned and a common performance framework is implemented.

The governance and reporting structure around child poverty has been unclear over the previous year as new groups have formed. The potential for duplication of effort and lack of co-ordination has been a concern, particularly in regard to the impact for families if the priorities and activity for different groups were to become mal-aligned. Many discussions have taken place in regard to the relationship and function between the Child Poverty Action Group (CPAG), the Child Poverty Strategic Group (CPSG), the Fairer Moray Forum (FMF) and the GIRFEC Leadership Group (GLG) and a governance structure has now been agreed although not yet tested

Covid-19 Recovery impact on delivery

Capacity of partners to drive forward these priorities whilst also maintaining critical single agency service provision continues to limit the pace of progress.

Staff fatigue is significant and the increase in the volume and complexity of needs of children and families is impacting on staff's ability to progress the partnership priorities.

Recruitment difficulties and staff absence, especially across Social Work continues to pose challenges.

(LOIP Priority): Children and young people live in communities where their voice is heard and they are built up to be all they can be (LOIP Outcome) The emotional and mental wellbeing of children and young people is improved

| Code | Cat | Short Name | Current Target | 2020/21 Value | 2021/22 Value | 2022/23 Value | Q4 2021/22 Value | Q1 2022/23 Value | Q2 2022/23 Value | Q3 2022/23 Value | Q4 2022/23 Value | Latest Note | Short Term Trend Arrov | Status |
|------|-------|---|-------------------|------------------|------------------|------------------|------------------------|------------------------|------------------------|------------------------|------------------------|--|---------------------------------|------------|
| | Local | Value of investment (spend) in early intervention and prevention services for children and young people (cumulative) | £500,000 | | £1,085.790 | value | £226,750 | | value | value | value | Counselling in Schools Family Wellbeing Service Locality Planning Model 3 rd sector capacity payments Quarriers, Aberlour Youth Point, Children 1 st included in 2022/2023 quarters results) Total *All above areas of investment are fully operational in this quarter. Target achieved in 2021/22 Quarter 4 | Arrov | 0 |
| | Local | Percentage of investment spent of commissioned services | Data only | N/A | 100% | | | | | | | 100% of funding to mental wellbeing is invested into commissioned services for 2022/2023 financial year. | • | |
| | Local | Number of children, young people and families referred for period | Data only | N/A | 1,112 | 1,517 | 347 | 296 | 347 | 415 | 459 | Counselling in Schools – 229 children and young people referrals Sonas family Wellbeing support – 38 individual referrals Locality Planning Model – 73 referrals received. Additionally funding has enabled a further 75 young people to be referred and receive support through other 3 rd sector organisations. | • | |
| | Local | No completing programme of support | Data only | N/A | 392 | 996 | 138 | 315 | 138 | 225 | 318 | Counselling in Schools - 181 children and young people Family Wellbeing Service – 14 young people have completed support with a further 623 children & young people receiving group based prevention support within schools. Locality planning model- 70 referrals were signposted and referred to relevant service. 15 were dealt with through advice and 1 was an inappropriate referral. 38 young people completed support and had their case closed by the 3 rd sector partners. A total of 110 children and families continued to work with the services | ٠ | - |
| | Local | Percentage of children, young people and families showing improved / meeting expected outcome score | Data only | N/A | 82% | 84% | 82% | 84.5% | N/A | 83% | 84% | Counselling for schools- 83% of primary school aged children and 85% of secondary school aged children showed an improvement. Sonas family wellbeing support- 82% average improvement reported for 28 young people completing support. | • | <u>***</u> |

| Code | de C | Cat | Short Name | Current Target | 2020/21 | 2021/22 | 2022/23 | Q4 2021/22 | Q1 2022/23 | Q2 2022/23 | Q3 2022/23 | Q4 2022/23 | _atest Note | | Status |
|------|------|-------|---------------------------|-------------------|---------|---------|---------|---------------|---------------|---------------|---------------|---------------|---|-------|--------|
| | | | | rarget | Value | Value | Value | Value | Value | Value | Value | Value | | Arrow | |
| | L | OC311 | Number of hits on website | Data only | N/A | 0 | 0 | 0 | 0 | 0 | 0 | 0 | The plan was the co-development of a citizen wide wellbeing focused website with our wider Health & Social Care Moray colleagues. It was delayed due to staffing issues. Since then the progress of digital innovation through projects like the Moray Growth Deal means rescoping is required to ensure this option doesn't quickly become obsolete. | - | |

(LOIP Priority): Children and young people live in communities where their voice is heard and they are built up to be all they can be (LOIP Outcome) Children live in safe and supportive families

| Code | Cat | Short Name | Current Target | 2020/21 Value | 2021/22 Value | 2022/23 Value | Q4 2021/22 Value | Q1 2022/23 Value | Q2 2022/23 Value | Q3 2022/23 Value | Q4 2022/23 Value | Latest Note | Short Term Trend Arrow | Status |
|---------|----------|--|-------------------|------------------|------------------|------------------|------------------------|---------------------------|------------------------|------------------------|------------------------|---|---------------------------------|--------|
| | | Number of children in need of care and protection accessing advocacy services | Data only | N/A | N/A | N/A | N/A | N/A N/A N/A N/A E | | | | Data not available at time of reporting | - | |
| EdS099b | | Percentage of Looked after school leavers with 1 or more qualification at SCQF Level 4 or better | Data only | 75% | 81.8% | March 2024 | | Not me | asured for | quarters | | 1+ at SCQF Level 4 Moray - 81.8% (9 of 11 LAC leavers achieved 1 or more awards @ SCQF Level 4) Virtual comparator - 83.6%% Scotland - 84.0% 1+ at SCQF Level 5 Moray - 90.1% Virtual comparator - 88.5% National result - 88.9% | • | |
| EdS097 | Local | Percentage of looked after children leavers entering initial positive destinations | Data only | 75% | 81.8% | March 2024 | | Not measured for quarters | | | | Moray – 81.8% Virtual comparator – 86.4% Northern Alliance – 78.6% Scotland – 86.0% | • | |
| CSCF101 | Local(b) | Percentage of Looked after Children cared for in a Community setting | 85.4% | 82.5% | 81.5% | 82% | 81.5% | 81.4% | 81.8% | 83.7% | 82% | 140/171 | 3 | |
| CSCF102 | Local(b) | Percentage of Looked after Children cared for in Residential setting | 15.3% | 17.5% | 18% | 18% | 18% | 18.6% | 18.8% | 16.3% | 18% | 31/171 | 1 | |

(LOIP Priority): Children and young people live in communities where their voice is heard and they are built up to be all they can be (LOIP Outcome) The impact of poverty on children, young people and families is mitigated

| Code | Cat | Short Name | Current | 2020/21 | 2021/22 | 2022/23 | Q4 2021/22 | Q1 2022/23 | Q2 2022/23 | Q3 2022/23 | Q4 2022/23 | Latest Note | Short Term | Status |
|------|-------|---|--------------|---------|---------|---------|---------------|---------------|---------------|---------------|---------------|---|----------------|--------|
| | | | Target | Value | Value | Value | Value | Value | Value | Value | Value | | Trend Arrow | |
| | Local | Uptake of financial supports | Data only | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | Data not available at time of reporting. System now in place to capture and monitor required data | - | |
| | Local | Number of training opportunities | Data only | N/A | N/A | N/A | N/A | N/A | N/A | N/A | N/A | Training Data not available at time of reporting | | |
| | Local | Evaluation of training delivered which includes understanding and confidence of address | Data only | N/A | N/A | N/A | N/A | N/A | N/A | N/A | | Training delivered above is in 2 stages. Impact will be evaluated on conclusion of training Data not available at time of reporting | - | |