

# 2022-23 Quarter to December Financial Services Performance Report - Service Plan Performance Indicators



| PI Status |           | Long Term Trends |               | Short Term Trends |               |
|-----------|-----------|------------------|---------------|-------------------|---------------|
|           | Alert     |                  | Improving     |                   | Improving     |
|           | Warning   |                  | No Change     |                   | No Change     |
|           | OK        |                  | Getting Worse |                   | Getting Worse |
|           | Unknown   |                  |               |                   |               |
|           | Data Only |                  |               |                   |               |

## 2. Service Level Outcomes – PIs - 2. Scottish Government Priority

| Code  | Code  | Short Name  | Current Target | 2020/21    | 2021/22    | 2022/23    | Q3 2021/22                | Q4 2021/22 | Q1 2022/23 | Q2 2022/23 | Q3 2022/23 | Latest Note  | Short Term Trend Arrow | Status |
|-------|-------|---|----------------|------------|------------|------------|---------------------------|------------|------------|------------|------------|--|------------------------|--------|
|       |       |   |                | Value      | Value      | Value      | Value                     | Value      | Value      | Value      | Value      |  |                        |        |
| FS214 | Local | Participatory Budgeting activity - 1% target            | 100%           | 2.88%      | 2.8%       | 15.95%     | 2.8%                      | 2.8%       | 3.54%      | 15.95%     | 13.42%     | No new funding has been allocated this quarter. Transformation funding being developed for youth facilities in Buckie and Forres. (PB value £120k). Cullen and Findochty play parks contracts awarded and at installation stage (total PB value £145k). Further work on the play park at Mannachie has been delayed until 2023/24. 5k of PEF funding expected next quarter or early 2023/24. |                        |        |
| FS215 | Local | Total council budget subject to Participatory Budgeting |                | £1,739,000 | £1,768,760 | £1,975,000 | Not measured for Quarters |            |            |            |            | The 1% target for Moray Council on PB for 2022/23 is £1,975,000.   |                        |        |

| Code  | Code  | Short Name                                   | Current Target | 2020/21 | 2021/22 | 2022/23 | Q3 2021/22 | Q4 2021/22 | Q1 2022/23 | Q2 2022/23 | Q3 2022/23 | Latest Note  | Short Term Trend Arrow | Status |
|-------|-------|--|----------------|---------|---------|---------|------------|------------|------------|------------|------------|--|------------------------|--------|
|       |       |  |                | Value   | Value   | Value   | Value      | Value      | Value      | Value      | Value      |  |                        |        |
| FS216 | Local | Number of Participatory Budgeting activities |                | 1       | 1       |         | 0          | 0          | 3          | 6          | 4          | Due to delayed projects at Mannachie, number of activities undertaken has been amended from that reported in Q2. |                        |        |

## 2. Service Level Outcomes – PIs - 6. Increase Service Efficiency

| Code    | Code  | Short Name                                     | Current Target | 2020/21 | 2021/22 | 2022/23 | Q3 2021/22 | Q4 2021/22 | Q1 2022/23 | Q2 2022/23 | Q3 2022/23 | Latest Note | Short Term Trend Arrow | Status |
|---------|-------|--|----------------|---------|---------|---------|------------|------------|------------|------------|------------|-------------|------------------------|--------|
|         |       |  |                | Value   | Value   | Value   | Value      | Value      | Value      | Value      | Value      |             |                        |        |
| FICT125 | Local | Percentage of customers paying by Direct Debit | 72.5%          | 72.8%   | 72.5%   | 72.8%   | 71.9%      | 72.5%      | 72.8%      | 72.4%      | 71.9%      |             |                        |        |

## 2. Service Level Outcomes – PIs - 7. Sound Financial Governance

| Code   | Code  | Short Name   | Current Target | 2020/21 | 2021/22 | 2022/23 | Q3 2021/22 | Q4 2021/22 | Q1 2022/23 | Q2 2022/23 | Q3 2022/23 | Latest Note | Short Term Trend Arrow | Status |
|--------|-------|--|----------------|---------|---------|---------|------------|------------|------------|------------|------------|-------------|------------------------|--------|
|        |       |  |                | Value   | Value   | Value   | Value      | Value      | Value      | Value      | Value      |             |                        |        |
| FS017a | Local | Number of feedback forms from budget manager training (SS04)   | Data only      | 1       | 15      | 2       | 0          | 0          | 0          | 2          | 0          |             |                        |        |
| FS017b | Local | Percentage of feedback forms from budget manager training scored as good or excellent.   | 100%           | 100%    | 100%    | N/A     | N/A        | N/A        | 100%       | N/A        | N/A        |             |                        |        |
| FS020  | Local | Percentage of new budget managers (excluding schools) being trained within 6 weeks of appointment being notified to Accountancy section. | Data only      | 100%    | 100%    | 100%    | 0%         | 0%         | 0%         | 100%       | 0%         |             |                        |        |
| FS017  | Local | Number of budget managers trained  | Data only      | 4       | 16      | 8       | 0          | 0          | 0          | 8          | 0          |             |                        |        |

## 2. Service Level Outcomes – PIs - 8. Workforce Development -

| Code      | Code  | Short Name  | Current Target | 2020/21 | 2021/22 | 2022/23 | Q3<br>2021/22             | Q4<br>2021/22 | Q1<br>2022/23 | Q2<br>2022/23  | Q3<br>2022/23 | Latest Note | Short Term Trend Arrow | Status |
|-----------|-------|---|----------------|---------|---------|---------|---------------------------|---------------|---------------|--|---------------|-------------|------------------------|--------|
|           |       |   |                | Value   | Value   | Value   | Value                     | Value         | Value         | Value  |               |             |                        |        |
| ERDP.FIN1 |       | No of ERDP's due to carried out within year           | Data only      |         |         |         |                           |               |               |  |               |             |                        |        |
| ERDP.FIN2 |       | No of ERDP's carried out within period (Cumulative)   | Data only      |         |         | 12      |                           |               | 6             |  | 6             |             |                        |        |
| ERDP.FIN3 |       | Finance ERDP %  |                |         |         |         |                           |               |               |  |               |             |                        |        |
| FS015     | Local | ERDP: Percentage conducted for the year - Accountancy | 100%           | 0%      | 19%     |         | Not measured for Quarters |               |               | So far in 2022/23, 6 ERDP's have been completed, bringing total to 12, 12/17 = 71% |               |             |                        |        |
| FS016     | Local | ERDP: Documentation done within a month - Accountancy | 100%           | 0%      | 100%    |         | Not measured for Quarters |               |               | All 6 who had ERDP's done in December had them signed off within a month           |               |             |                        |        |
| FS123     | Local | ERDP: Process complete for year - Payments            | Yes            | N/A     |         |         | Not measured for Quarters |               |               |  |               |             |                        |        |