

2022-23 Quarter to September Financial Services Performance Report – Service Performance Indicators




Operational PIs - 1. Accountancy

Cat	Code & Name	Target	2020/21	2021/22	2022/23	Q2 2021/22	Q3 2021/22	Q4 2021/22	Q1 2022/23	Q2 2022/23	Latest Note	Status
			Value	Value	Value	Value	Value	Value	Value	Value		
Local	FS001 Annual Accounts submitted by 30th June to External Audit	Yes	Yes	Yes		Not measured for Quarters						
Local	FS002 Was Unqualified Audit Certificate Received (end September)	Yes	Yes	No		Not measured for Quarters					Deadline was postponed to 30 November 2021 but audit Scotland missed the deadline and certificate was not received until January 2022	
Local	FS003 Provide Report to Council to allow C Tax setting	Yes	Yes	Yes		Not measured for Quarters						
Local	FS008 Percentage of budget monitoring reports issued to budget managers within target timescales	100%	100%	100%		100%	100%	100%	66.67%	N/A	Q2 result not available at time of reporting	

3. Operational PIs - 2. Payments

Cat	Code & Name	Target	2020/21	2021/22	2022/23	Q2 2021/22	Q3 2021/22	Q4 2021/22	Q1 2022/23	Q2 2022/23	Latest Note	Status
			Value	Value	Value	Value	Value	Value	Value	Value		
Local	FS115 Cost of Invoice D of Finance	£2.70	£4.56	£3.49		Not measured for Quarters						
Local	FS116 Cost of collecting sundry debtors D of Finance	£2.95	£3.90	£2.13		Not measured for Quarters						

3. Operational PIs - 3. Taxation

Cat	Code & Name	Target	2020/21	2021/22	2022/23	Q2 2021/22	Q3 2021/22	Q4 2021/22	Q1 2022/23	Q2 2022/23	Latest Note	Status
			Value	Value	Value	Value	Value	Value	Value	Value		
Local	FICT137 Gross cost of collecting Non Domestic Rates per property.	£33.33	£37.73	£31.95		Not measured for Quarters						
Local	FICT138 % uptake of council tax e-billing	7.2%		6.5%		Not measured for Quarters					