

**FOI Request - Parking Penalties – 101003136495**

	<b>2019/20</b>	<b>2020/21</b>	<b>2021/22 (Q1)</b>
1. No of Excess Charge Notices issued	133	35	37
2. Value of Excess Charge Notices issued *	£7,980 - £10,640	£2,100 - £2,800	£2,220 - £2,960
3. No/Value of Excess Charge Notices paid	88 £5,760	24 £1,480	20 £1,320
4. No/Value of Excess Charge Notices not paid	45 £3,600	11 £880	17 £1,360
5. No of Excess Charge Notices referred to external debt agent	17	3	10
6. No of Excess Charge Notices where legal action was taken	0	0	0
7. No of appeals received	61	14	22
8. No of MC employees received Excess Charge Notices **	N/A	N/A	N/A
9. No of Elected Member received Excess Charge Notices***	N/A	N/A	N/A
10. No of appeals upheld/not upheld	28/33	8/6	7/15
11. While each appeal is looked at individually the majority of appeals are upheld where a ticket is produced but had not been displayed properly or where parking has been paid for on the Cashless App but motorist has enter the wrong registration			
12. No of MC employees/Elected Members who appealed	N/A	N/A	N/A
13. No of above appeals upheld	N/A	N/A	N/A
14. Cost of car parking service ****	£369,409	£360,398	£34,368
15. Income generated	£21,923	£6,082	£9,809
16. Nett savings *****			
17. Copies of all information issued to MC staff *****			

\*Excess charge notice is £80.00 however if paid within 10 working days from date of issue is reduced to £60.00

\*\* Data relating to Excess charge notices does not identify members of staff. Motorists being issued with these notices are all treated the same.

\*\*\* Data relating to Excess charge notices does not identify Elected Members. Motorist being issued with these notices are all treated the same,

\*\*\*\*Unable to identify the cost of the service for staff car parks only therefore the cost is for the while service

\*\*\*\*\*Nett savings as a result of this scheme being implemented – what does this mean?

\*\*\*\*\* Staff were informed through our Interchange in advance of the car parking charges being introduced. This was also advertised through Social Media. Signs were also displayed in the corridors and the entrance/exit to the buildings reminding staff to Pay & Display.