






# 2022/23 Quarter to June Environmental & Commercial Services Performance Report – Service Plan Performance Indicators



## 1. Strategic Level Outcomes – PIs - Promote & develop active & green travel plans

Cat	Code & Name	Target	2020/21	2021/22	2022/23	Q1 2021/22	Q2 2021/22	Q3 2021/22	Q4 2021/22	Q1 2022/23	Latest Note	Status
			Value	Value	Value	Value	Value	Value	Value	Value		
Local	ECSRMF14 % of Moray Council fleet that is electric	Data only	30%	28%		Not measured for Quarters						
Local	ECSTTM01 % of primary schools delivering bikeability	40%	27%	80%		Not measured for Quarters						
Local	ECSTTM02 No of senior schools delivering bikeability	Data only	0	0		Not measured for Quarters						
Local	ECSTTM03a No. of locations with direct access to suitable charging infrastructure	Data only		26		Not measured for Quarters						
Local	ECSTTM05 Number of sustainable journeys recorded by the Travel Tracker Programme (Primary Schools)	Data only	94,395	210,769	86,381	51,364	28,123	44,295	86,987	86,381		

## 2. Service Level Outcomes – PIs - Improving our operations

Cat	Code & Name	Target	2020/21	2021/22	2022/23	Q1 2021/22	Q2 2021/22	Q3 2021/22	Q4 2021/22	Q1 2022/23	Latest Note	Status
			Value	Value	Value	Value	Value	Value	Value	Value		
Local	ECSEPBCC02 % Uptake of Primary School Meals for FSM Eligible Year Groups	75%	46.61%	62.34%		63.07%	64%	63%	59.3%	72%	To provide a more accurate uptake figure, this PI will now be reported with absences removed from the data. (If absences are included uptake is 66%)	
Local	ECSCON01 No of Principal Inspections of council bridges undertaken	63	32	30		Not measured for Quarters						
Local	ECSEPBCC01a % Uptake of Primary School meals for P6/7 (paid and free)	30%	N/A	N/A		N/A	N/A	N/A	N/A	31%	To provide a more accurate uptake figure, this PI will now be reported with absences removed from the data. (If absences are included uptake is 28%)	
Local	ECSEPBCC10 % of parents/carers satisfied with the school meal provision	Data only		58%		Not measured for Quarters					% taken from Customer Survey November/December 2021 - as agreed by CB and EM.	
Nat(b)	ENV6 % of total household waste arising that is recycled	60%	54.9%			Not measured for Quarters					<b>Moray - 54.9% (Ranking = 4 where 1 is the highest)</b> Comparator Benchmarking: E. Ayrshire – 41.1% East Lothian – 52.4% Fife – 43.7% N. Ayrshire – 52.1% Perth & Kinross – 49.4% S. Ayrshire – 55.3% Stirling – 47.8% <b>Scotland - 42.0%</b>	

2. Service Level Outcomes – PIs - Workforce Development - to meet demands and deliver priorities

Cat	Code & Name	Target	2020/21	2021/22	2022/23	Q1 2021/22	Q2 2021/22	Q3 2021/22	Q4 2021/22	Q1 2022/23	Latest Note	Status
			Value	Value	Value	Value	Value	Value	Value	Value		
Local	ERDP.ECS1 No of ERDP's due to carried out within year	Data Only	N/A	N/A		N/A	N/A	N/A	N/A			
Local	ERDP.ECS2 No of ERDP's carried out within period (Cumulative)	Data Only	N/A	N/A		N/A	N/A	N/A	N/A			
Local	ERDP.ECS3 Environmental & Commercial Services ERDP %	25%	N/A	N/A		N/A	N/A	N/A	N/A			
Local	ECS4 % of staff completing mandatory training	Data Only	N/A	N/A		N/A	N/A	N/A	N/A			
Local	ECS5 % of office based staff completing Customer Excellence e-learning module	Data Only	N/A	N/A		N/A	N/A	N/A	N/A			