



2021-22 Quarter to December Environmental & Commercial Services Performance Report – Service Plan




Section 4 - Strategic Level Priorities
(L) Growing, diverse & sustainable economy. (CP) Our Future: Create a vibrant economy

Action Code	Action Title	Due Date	Planned Outcome	Priority	Latest Status Update	Status Progress	Status Icon
ECS20-25 - Section 4(a)	Promote & develop active & green travel plans	31-Mar-2025	All primary schools delivering level 2 bikeability and over 50% of high schools to level 3 (to be delivered over 5 years) Increase number of electric car charging points by 3% per year 2020 (Annual) Reduce annual CO2 equivalent vehicle emissions by 14 tonnes per annum (Annual)		The chargers previously installed within the car parks at Lossie Green and Moray Street and the High Street in Aberlour all became operational as planned during quarter 2.	30%	
ECS20-25 - Section 4(b)	Develop Surface Water Management Plans	31-Mar-2025	Reduce the risk of surface water flooding in vulnerable areas (level of risk and areas to be identified in surface water management plans) - Strategy to be published by Dec 2021 with plans published by June 2022. New schemes prioritised in local flood risk management plans for 2022-2028 will reduce risk to approximately 100 properties in Moray.		In conjunction with SEPA, a Flood Risk Management Plan for Findhorn, Nairn and Speyside was published as planned in December 2021 www2.sepa.org.uk/frmplans/documents/lpd5-findhorn-nairn-and-speyside-frmp-2021.pdf Due to issues relating to the funding of the Cycle 1 Flood Scheme, planning for Cycle 2 cannot yet be confirmed. A decision is expected on this around September 2022. These issues have also led to an agreement between COSLA and Scottish Ministers to delay publication of Surface Water Management Plans (originally planned for publication June 2022) until December 2022	55%	


Section 5 - Service Level Priorities
Covid Service Delivery Recovery – Roads Maintenance

Action Code	Action Title	Due Date	Planned Outcome	Priority	Latest Status Update	Status Progress	Status Icon
ECS20-25 - Section 5(a)	The capital and revenue programme for 2020/21 will be reprioritised with 60% of the programme to be delivered by March 2021 (subject to current Covid controls on construction work continuing)	31-Mar-2021	60% of the reprioritised capital programme will be completed.		Despite some periods of winter weather, the reprioritised capital programme has been completed as planned by the end of March 2021. Work delayed due to COVID including resurfacing, drainage and street lighting works will be rolled over to the 2021/22 programme.	100%	
ECS20-25 - Section 5(ai)	Deliver the capital and revenue programme for 2021/22	31-Mar-2022	100% of the planned 2021/22 programme will be delivered.		Budget spend on roads related capital budgets is on track to be fully delivered by March 2022.	75%	



Section 5 - Service Level Priorities
Establishing Joint Energy from Waste Facilities

Action Code	Action Title	Due Date	Planned Outcome	Priority	Latest Status Update	Status Progress	Status Icon
ECS20-25 - Section 5(c)	Progress the Joint Energy from Waste project with Aberdeenshire and Aberdeen City Councils for a long term sustainable approach to waste management.	30-Sep-2022	Increased efficiency of waste management in Moray removing reliance on landfill operations in line with climate change strategy. - Placement of Process Equipment (including boiler and structural steelwork) to begin January 2021 - Installation of 70m high chimney to begin July 2021 - Hot commission (first test of the equipment using waste as fuel) to commence late 2021/early 2022 - Project complete 2022		Progress has continued well during quarter 3 and has included; the assembly of the boiler and independent verification and testing, turbine and generator aligned, steelwork surrounding the plant in place with steelwork for the reception hall, administration, electrical and turbine buildings now in the final stages. Work has also progressed on the roof trusses and cladding works for the main process plant and electrical installation is now well underway. However due to reasons out with the contractor's control, this project is now expected to face delays of up to 6 months moving the completion date into early 2023.	63%	

Section 5 - Service Level Priorities
Growing, diverse & sustainable economy


Action Code	Action Title	Due Date	Planned Outcome	Priority	Latest Status Update	Status Progress	Status Icon
ECS20-25 - Section 5(f)	Provide design for infrastructure to support the Moray West wind farm project	31-Mar-2022	Undertake detailed planning for the redevelopment of the harbour front including a new harbour office for use as the Moray West wind farm's Operational & Maintenance base. Harbour will also be redesigned with new pontoons to cope with the vessels involved in the development work of the wind farm.		Buckie confirmed as the preferred port for Moray West in October 2021. This action is in place to monitor the initial infrastructure design work with a target of 70% complete by March 2022. Discussions are on-going with the developer on shore side O&M base and pontoon and pier infrastructure. Designs 80% complete. Lease agreements are 30% complete. Progress is on schedule to have details and agreements finalised by Contract for Difference Announcement expected June 2022	50%	

Section 5 - Service Level Priorities
Improving our operations

Action Code	Action Title	Due Date	Planned Outcome	Priority	Latest Status Update	Status Progress	Status Icon
ECS20-25 - Section 5(d)	We will improve the rate of Principal Inspections undertaken on the Council's network bridges by reassigning this work as a top priority.	31-Dec-2025	Principal inspection rate complies with legislation (each network bridge to be inspected every six years) and Moray improves to a similar standard to other Local Authorities. - 63 Principal Inspections will be undertaken each year.		The Principal Inspection target is 63 per year; consisting of 31 arch bridges and 32 non-arch bridges. The PI programme for arch bridges remains on target with 26 Principal Inspections completed by the end of quarter 3. Inspections for non-arch bridges however remain on hold due to insufficient staff resources. These inspections may need to be outsourced in the future.	25%	
ECS20-25 - Section 5(e)	Increased satisfaction of services provided by the Waste Team through improved internal and external communication	31-Mar-2021	Customers have clear expectations of the service the Waste Team can provide. - Number of complaints received are reduced by 10% each year.		The planned improvements to internal and external communications regarding the Waste Service have been completed successfully. Contact Centre staff now have access to both the ANPR system and the booking system for Household Waste Recycling Centres ensuring the majority of enquiries are now resolved at the first point of contact. Any change to services is communicated to the public via the Service Disruption Page and new press material is currently being planned with the Communication Team on the recycling of plastics.	100%	

					In spite of additional complaints to the Service due to COVID related issues, the number of complaints to the Waste Team have declined this year by 7%, only slightly less than the 10% target.		
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**Section 5 - Service Level Priorities
Improving the Transportation network**

Action Code	Action Title	Due Date	Planned Outcome	Priority	Latest Status Update	Status Progress	Status Icon
ECS20-25 - Section 5(b)	Implement the Wards/Edgar Road Junction improvement scheme included within the Elgin Transport Strategy.	30-Nov-2021			Work on the improvement at the Wards/Edgar Road junction was delayed due to COVID related issues affecting the procurement process and securing competitive contractor bids. Work is now scheduled to begin mid-February with a completion date of June 2022.	60%	

**Section 6 - Recovery and Renewal Outcomes
Spaces for People**

Action Code	Action Title	Due Date	Planned Outcome	Priority	Latest Status Update	Status Progress	Status Icon
ECS20-25 - Section 6(a)	Deliver Spaces for People action plan.	31-May-2021	Flexible interventions that can be introduced and removed as needed allowing for greater space for pedestrians to physically distance and infrastructure to encourage cycling.		The final stages of the Spaces for People project covered the installation of cycle parking and seating installed in Elgin town centre. This has received positive feedback and the project has now concluded.	100%	