


2021-22 Quarter to September Economic Growth & Development Performance Report - Service Performance Indicators






Strategy (L) Developing a diverse, inclusive & sustainable economy. (CP) Our Future: Create a vibrant economy; Economic Growth & Regeneration

Category	PI Code	Short Name	Current Target	2019/20	2020/21	2021/22	Q2 2020/21	Q3 2020/21	Q4 2020/21	Q1 2021/22	Q2 2021/22	Latest Note	Traffic Light Icon
				Value	Value	Value	Value	Value	Value	Value	Value		
Local	ENVDV266	Number of new Business start-ups through the Business Gateway	N/A	157	91	N/A	48	27	2	N/A	N/A		
Local	ENVDV267	Business Gateway 3-year survival rate (based on 100% sampling)	N/A	88%	N/A	N/A	Not measured for Quarters						
Local	ENVDV268	External funding leverage (against every pound from Council)	N/A	£2.77	N/A	N/A	Not measured for Quarters					<p>SLAED 2019/20</p> <p>SCOTLAND - £1.91</p> <p>In 2019/20 Angus Council were the highest at £10.10 per £1 of spend, followed by Fife Council at £9.66. In contrast, Inverclyde levered in an additional 10p per £1 spend and South Ayrshire Council levered in 41p per £1 spend.</p> <p>When considering these figures, it is important to note that relative performance in leveraging in external funding is difficult to measure because different areas have different projects and access to external funding</p>	

Category	PI Code	Short Name	Current Target	2019/20	2020/21	2021/22	Q2 2020/21	Q3 2020/21	Q4 2020/21	Q1 2021/22	Q2 2021/22	Latest Note	Traffic Light Icon
				Value	Value	Value	Value	Value	Value	Value			
Nat(b)	SECON05	No of business gateway start-ups per 10,000 population	16.41	16.18	N/A	N/A	Not measured for Quarters					<p>Moray - No. of business gateway start-ups per 10,000 population (2019/20) = 16.18 (Rank 21) (Business Gateway start ups 155 / Mid Year population estimate 95,820 = 16.18)</p> <p>Comparator Benchmarking: E. Ayrshire – 21.06 East Lothian – 16.71 Fife – 16.78 N. Ayrshire – 21.75 Perth & Kinross – 17.37 S. Ayrshire – 20.69 Stirling – 25.26 Scotland - 16.4</p>	

Strategy Building Standards

Category	PI Code	Short Name	Current Target	2019/20	2020/21	2021/22	Q2 2020/21	Q3 2020/21	Q4 2020/21	Q1 2021/22	Q2 2021/22	Latest Note	Traffic Light Icon
				Value	Value	Value	Value	Value	Value	Value			
Nat(b)	ENVDV-BS-KPO1(A)	Average time per Building Warrant (Working Days)	N/A	73	74	N/A	78	77	62	72	71		
Nat(b)	ENVDV-BS-KPO1(B)	Percentage of building warrant and amendment first reports (including building warrant or amendment issued without a first report) issued within 20 working days	95%	99.03%	97.7%	N/A	99.6%	97.8%	97.9%	98.4%	97.6%		
Nat(b)	ENVDV-BS-KPO1(C)	BS - Percentage of building warrants and amendments issued within 10 days of receipt of satisfactory information	90%	95.2%	97.7%	N/A	100%	92.2%	85.9%	86.6%	69%		





Category	PI Code	Short Name	Current Target	2019/20	2020/21	2021/22	Q2 2020/21	Q3 2020/21	Q4 2020/21	Q1 2021/22	Q2 2021/22	Latest Note	Traffic Light Icon
				Value	Value	Value	Value	Value	Value	Value			
Nat(b)	ENV DV-BS-KPO2	BS - % of CCNPs (Construction Compliance and Notification plans) fully achieved for "accepted" (by relevant person and verifier) completion certificates	N/A	40	35	N/A	33	31	25	42	32		
Local	ENV DV046a	BS - Number of amended plans responded to	N/A	1,231	1,177	376	297	298	299	376	N/A		
Local(b)	ENV DV046b	BS - Average number of days taken to respond to amended plans	15	4.4	3.8	N/A	4	3.5	4	4.58	N/A		

Strategy Development Management

Category	PI Code	Short Name	Current Target	2019/20	2020/21	2021/22	Q2 2020/21	Q3 2020/21	Q4 2020/21	Q1 2021/22	Q2 2021/22	Latest Note	Traffic Light Icon
				Value	Value	Value	Value	Value	Value	Value			
Nat(b)	ENV DV252	Enforcement Activity. Number of cases taken up	N/A	259	N/A	N/A	82	64	49	N/A	N/A		
Nat(b)	ENV DV262	Number of Local Planning Application determined in less than 2 months	N/A	429	N/A	N/A	77	131	123	N/A	N/A		
Nat(b)	ENV DV263	Number of Local Planning Application determined in more than 2 months	N/A	130	N/A	N/A	59	24	58	N/A	N/A		
Nat(b)	SDS2ai	Number of major planning applications determined	N/A	10	N/A	N/A	2	4	1	N/A	N/A		
Nat(b)	SDS2aii	Average time (weeks) taken to determine Major Planning Applications (with processing agreements)	N/A	N/A	N/A	N/A	44.8	51.8	N/A	N/A	N/A		

Category	PI Code	Short Name	Current Target	2019/20	2020/21	2021/22	Q2 2020/21	Q3 2020/21	Q4 2020/21	Q1 2021/22	Q2 2021/22	Latest Note	Traffic Light Icon
				Value	Value	Value	Value	Value	Value	Value			
Nat(b)	SDS2aiii	Average time (weeks) taken to determine Major Planning Applications (without processing agreements)	N/A	25.3	N/A	N/A	40.1	11	N/A	N/A	N/A		
Nat(b)	SDS2b	Average time (weeks) to deal with local planning applications	10.4	8.2	N/A	N/A	6.6	8.2	11	N/A	N/A		
Nat(b)	SECON02	Cost of planning & building standards per planning application	£4385	£4044	N/A	N/A	Not measured for Quarters					<p>Moray - Cost (£) of planning & building standards per planning application - £4,044 (Rank 14th) Comparator Benchmarking: E. Ayrshire - £7,112 East Lothian - £3,537 Fife - £3,985 N. Ayrshire - £4,213 Perth & Kinross - £6,768 S. Ayrshire - £5,647 Stirling - £5,491 Scotland - £4,385</p>	
Nat(b)	SECON03	Average Time Per Commercial Planning Application	10.54	6.43	N/A	N/A	Not measured for Quarters					<p>Moray - Average time per business and industry planning application (weeks) (2019/20) = 6.43 (Rank 1) Comparator Benchmarking: E. Ayrshire - 9.38 East Lothian - 10.74 Fife - 8.39 N. Ayrshire - 5.10 Perth & Kinross - 8.17 S. Ayrshire - 7.59 Stirling - 9.23 Scotland - 10.54</p>	

Strategy Environmental Health






Category	PI Code	Short Name	Current Target	2019/20	2020/21	2021/22	Q2 2020/21	Q3 2020/21	Q4 2020/21	Q1 2021/22	Q2 2021/22	Latest Note	Traffic Light Icon
				Value	Value	Value	Value	Value	Value	Value	Value		
Nat(b)	ENVDV215b	Cost of Environmental Health Services per 1,000 population.	N/A	£14,287	N/A	N/A	Not measured for Quarters					<p>LGBF Data 2019/20</p> <p>Moray - Cost of Environmental Health Services per 1,000 population (2019/20) = £14,287 (Rank 22nd highest)</p> <p>Benchmarking Comparators: N. Ayrshire - £9,069 Fife - £9,308 East Ayrshire - £10,729 East Lothian - £11,280 Perth & Kinross - £11,813 S. Ayrshire - £13,603 Stirling - £13,024 Scotland - £13,771</p>	
Local	ENVDV078a	EH - Health & Safety - percentage of high-risk (12 months) premises inspected within time during quarter	100%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	No scheduled H&S inspections during period	
Local(b)	ENVDV086	EH - Percentage of responses for high-priority pest control services which met the national target	95%	N/A	100%	N/A	N/A	100%	100%	0%	N/A	No High Priority Pest Control Service Requests during period	
Local(b)	ENVDV087	EH - Percentage of responses for low-priority pest control services which met the national target	90%	97%	96%	N/A	96%	94%	100%	95.5%	97.64%	105 low priority Pest Control Service Requests received during period 102 met national target	

Strategy Environmental Health (Food Safety) **EH Food Safety Inspections put into abeyance on 23 March 2020**



Category	PI Code	Short Name	Current Target	2019/20	2020/21	2021/22	Q2 2020/21	Q3 2020/21	Q4 2020/21	Q1 2021/22	Q2 2021/22	Latest Note	Traffic Light Icon
				Value	Value	Value	Value	Value	Value	Value	Value		
Local	ENVDV069a	EH - Food Safety - percentage of category A (6 month) premises inspected within time during quarter	100%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	EH Food Safety Inspections put into abeyance on 23 March 2020	
Local	ENVDV070a	EH - Food Safety - percentage of category B (12 months) premises inspected within time during quarter	100%	65%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	EH Food Safety Inspections put into abeyance on 23 March 2020	
Local	ENVDV259a	EH - Food Safety - percentage of category C (18 months) premises inspected within time during quarter	N/A	44%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	EH Food Safety Inspections put into abeyance on 23 March 2020	
Local(b)	ENVDV410a	EH - Food Safety - percentage of category D (24 months) premises inspected within time during quarter	N/A	87%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	EH Food Safety Inspections put into abeyance on 23 March 2020	
Local	ENVDV070c	EH - Food Safety - % of registered food premises which are broadly compliant with food law (of all rated premises)	80%	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	EH Food Safety Inspections put into abeyance on 23 March 2020	

Strategy Strategic Planning and Development

Category	PI Code	Short Name	Current Target	2019/20	2020/21	2021/22	Q2 2020/21	Q3 2020/21	Q4 2020/21	Q1 2021/22	Q2 2021/22	Latest Note	Traffic Light Icon
				Value	Value	Value	Value	Value	Value	Value	Value		
Local	ENVDV247	P&D - Age of local development plan (requirement less than 5 years)	Yes	Yes	Yes	N/A	Not measured for Quarters				MLDP2020 was adopted on 27th July 2020 meaning the 5-year replacement target was achieved for the first time.		

Category	PI Code	Short Name	Current Target	2019/20	2020/21	2021/22	Q2 2020/21	Q3 2020/21	Q4 2020/21	Q1 2021/22	Q2 2021/22	Latest Note	Traffic Light Icon
				Value	Value	Value	Value	Value	Value	Value			
Local	ENVDV248	P&D - The effective housing land provision is greater than a 5 year supply	Yes	Yes	Yes	N/A	Not measured for Quarters					Update to Housing Land Audit approved at August Committee	
Local	ENVDV250	P&D - Vacancy rate of retail floor space	10%	N/A	6.9%	N/A	Not measured for Quarters						
Local	ENVDV264	Annual monitoring statement of the Local Development Plan is published	Yes	Yes	No	N/A	Not measured for Quarters					The annual report will be presented to P&RS Committee in Autumn 2021.	
Local	ENVDV265	Area of Employment (Marketable/Effective) Land available (hectares)	N/A	129.68 ha	127.03 ha	N/A	Not measured for Quarters						
Local	ENVDV265a	Area of Immediately Available/ Serviced Employment Land (hectares)	N/A	39.3 ha	37.45 ha	N/A	Not measured for Quarters						

Strategy Trading Standards

Category	PI Code	Short Name	Current Target	2019/20	2020/21	2021/22	Q2 2020/21	Q3 2020/21	Q4 2020/21	Q1 2021/22	Q2 2021/22	Latest Note	Traffic Light Icon
				Value	Value	Value	Value	Value	Value	Value			
Local	ENVDV201	Percentage of clients who were 'very satisfied' or 'fairly satisfied' with the consumer complaint service.	95%	100%	N/A	N/A	Not measured for Quarters					8 of 10 were very satisfied and 2 were fairly satisfied. The numbers are low because a member of staff retired in November 2019 and the service does very little consumer advice now.	
Nat(b)	ENVDV215a	Cost of Trading Standards, Money Advice and Citizen Advice per 1,000 population.	N/A	£4,999	N/A	N/A	Not measured for Quarters					Moray - Cost of Trading Standards, Money Advice and Citizen Advice per 1,000 population = £4,999 (Rank 13th highest) Comparator Benchmarking: N. Ayrshire – £2,598 (Rank 1 - lowest) East Lothian – £3,091 (Rank 5)	

Category	PI Code	Short Name	Current Target	2019/20	2020/21	2021/22	Q2 2020/21	Q3 2020/21	Q4 2020/21	Q1 2021/22	Q2 2021/22	Latest Note	Traffic Light Icon
				Value	Value	Value	Value	Value	Value	Value	Value		
												Perth & Kinross – £3,152 (Rank 6) E. Ayrshire – £4,221 (Rank 9) S. Ayrshire – £6,545 (Rank 19) Fife – £7,006 (Rank 22) Stirling – £7,812 (Rank 24) Scotland - £5,952	
Local	ENVDV253	Number of Reports to the Procurator Fiscal	N/A	7	6	4	3	3	0	1	3		