

## 2021-22 Quarter to September Environmental & Commercial Services Performance Report – Service Plan Performance Indicators




### Strategic Level Priorities – PIs - Promote & develop active & green travel plans

Cat	Code & Name	Target	2019/20	2020/21	2021/22	Q2 2020/21	Q3 2020/21	Q4 2020/21	Q1 2021/22	Q2 2021/22	Latest Note	Status
			Value	Value	Value	Value	Value	Value	Value	Value		
Local	ECSTTM01 % of primary schools delivering Level 2 bikeability		27%	27%		Not measured for Quarters						
Local	ECSTTM02 % of senior schools delivering level 3 bikeability		1%	0%		Not measured for Quarters						
Local	ECSTTM03 No of electric car charging points in Moray		23	25		Not measured for Quarters						
Local	ECSTTM04 Annual CO2 equivalent vehicle emissions		N/A	N/A		Not measured for Quarters						
Local	ECSTTM05 Number of sustainable journeys recorded by the Travel Tracker Programme (Primary Schools)		181,578	94,395	79,487	22,533	57,424	14,438	51,364	28,123		

### Service Level Priorities – PIs - Covid Service Delivery Recovery - Roads Maintenance

Cat	Code & Name	Target	2019/20	2020/21	2021/22	Q2 2020/21	Q3 2020/21	Q4 2020/21	Q1 2021/22	Q2 2021/22	Latest Note	Status
			Value	Value	Value	Value	Value	Value	Value	Value		
Local	ECSRM01 % of projects from the Capital and Revenue programme that are complete	100%		100%		Not measured for Quarters						

Service Level Priorities – PIs - Improving our operations

Cat	Code & Name	Target	2019/20	2020/21	2021/22	Q2 2020/21	Q3 2020/21	Q4 2020/21	Q1 2021/22	Q2 2021/22	Latest Note	Status
			Value	Value	Value	Value	Value	Value	Value	Value		
Local	ECSCON01 No of Principal Inspections of council bridges undertaken	63	27	32		Not measured for Quarters						
Local	ECSEPW01 No of complaints regarding the Waste Service (Household Collections and Recycling)	127	142	113		Not measured for Quarters					