

2021-22 Quarter to September Financial Services Performance Report – Service Performance Indicators



Performance Indicators - Committee

| Cat | Code & Name | Target | 2019/20 | 2020/21 | 2021/22 | Q2 2020/21 | Q3 2020/21 | Q4 2020/21 | Q1 2021/22 | Q2 2021/22 | Latest Note | Status |
|--------|--|--------|---------|---------|---------|-------------------|---------------|---------------|---------------|---------------|--|--------|
| | | | Value | Value | Value | Value | Value | Value | Value | Value | | |
| Local | FICT137 Gross cost of collecting Non-Domestic Rates per property. | £33.00 | £29.65 | N/A | N/A | Measured annually | | | | | Audited 2020/21 figures not yet available | ? |
| Local | FS001 Annual Accounts submitted by 30th June to External Audit | Yes | Yes | Yes | Yes | Measured annually | | | | | | ✓ |
| Local | FS002 Was Unqualified Audit Certificate Received (end September) | Yes | Yes | Yes | N/A | Measured annually | | | | | Due to Covid-19 the deadline was delayed to November and this was achieved | ✓ |
| Local | FS003 Provide Report to Council to allow C Tax setting | Yes | Yes | Yes | N/A | Measured annually | | | | | | ✓ |
| Local | FS008 Percentage of budget monitoring reports issued to budget managers within target timescales | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | 100% | | ✓ |
| Nat(b) | FS101 Percentage of invoices sampled that meet the prescribed categories paid within 30 days | 85% | 87.45% | 87.48% | 86.23% | 85.9% | 88.33% | 87.48% | 86.23% | 86.23% | | ✓ |
| Nat(b) | SCM5 Cost of collecting council tax per dwelling | £14.00 | £8.51 | N/A | N/A | Measured annually | | | | | Audited 2020/21 figures not yet available | ? |
| Nat(b) | SCM6b Percentage of current year council tax received (cumulative) | 54% | 97% | 95.8% | 55.3% | 54% | 79.9% | 95.8% | 29.5% | 55.3% | | ✓ |