

# 2021-22 Quarter to June Financial Services Performance Report – Service Performance Indicators



## Performance Indicators - Committee

Cat	Code & Name	Target	2019/20	2020/21	2021/22	Q1 2020/21	Q2 2020/21	Q3 2020/21	Q4 2020/21	Q1 2021/22	Latest Note	Status
			Value	Value	Value	Value	Value	Value	Value	Value		
Local	FICT137 Gross cost of collecting Non Domestic Rates per property.	£33.00	£29.65	N/A		Measured annually				Measured annually	Audited 2020/21 figures not yet available	?
Local	FS001 Annual Accounts submitted by 30th June to External Audit	Yes	Yes	Yes		Measured annually				Measured annually		✓
Local	FS002 Was Unqualified Audit Certificate Received (end September)	Yes	Yes	Yes		Measured annually				Measured annually	Due to Covid-19 the deadline was delayed to November and this was achieved	✓
Local	FS003 Provide Report to Council to allow C Tax setting	Yes	Yes	Yes		Measured annually				Measured annually		✓
Local	FS008 Percentage of budget monitoring reports issued to budget managers within target timescales	100%	100%	100%	100%	100%	100%	100%	100%	100%		✓
Nat(b)	FS101 Percentage of invoices sampled that meet the prescribed categories paid within 30 days	85%	87.45%	87.48%	86.23%	84.44%	85.9%	88.33%	87.48%	86.23%		✓
Nat(b)	SCM5 Cost of collecting council tax per dwelling	£14.00	£8.51	N/A		Measured annually					Audited 2020/21 figures not yet available	?
Nat(b)	SCM6b Percentage of current year council tax received (cumulative)	28.1%	97%	95.8%	29.5%	28.1%	54%	79.9%	95.8%	29.5%	Explanatory note – this may be better compared to Q1 2019 as Q1 2020 was distorted by COVID-19. Looking at Q1 2019, there is a useful improvement	✓

Cat	Code & Name	Target	2019/20	2020/21	2021/22	Q1 2020/21	Q2 2020/21	Q3 2020/21	Q4 2020/21	Q1 2021/22	Latest Note	Status
			Value	Value	Value	Value	Value	Value	Value	Value		
											of 0.5%	