

2021-22 Quarter to June Environmental & Commercial Services Performance Report – Service Plan Performance Indicators





Strategic Level Priorities – PIs - Promote & develop active & green travel plans

| Cat | Code & Name | Target | 2019/20 | 2020/21 | 2021/22 | Q1 2020/21 | Q2 2020/21 | Q3 2020/21 | Q4 2020/21 | Q1 2021/22 | Latest Note | Status |
|-------|--|--------|---------|---------|---------|---------------------------|------------|------------|------------|------------|-------------|--------|
| | | | Value | Value | Value | Value | Value | Value | Value | Value | | |
| Local | ECSTTM01 % of primary schools delivering Level 2 bikeability | | 27% | 27% | | Not measured for Quarters | | | | | | |
| Local | ECSTTM02 % of senior schools delivering level 3 bikeability | | 1% | 0% | | Not measured for Quarters | | | | | | |
| Local | ECSTTM03 No of electric car charging points in Moray | | 23 | 25 | | Not measured for Quarters | | | | | | |
| Local | ECSTTM04 Annual CO2 equivalent vehicle emissions | | | | | Not measured for Quarters | | | | | | |
| Local | ECSTTM05 Number of sustainable journeys recorded by the Travel Tracker Programme (Primary Schools) | | 181,578 | 94,395 | 51,364 | 0 | 22,533 | 57,424 | 14,438 | 51,364 | | |

Service Level Priorities – PIs - Covid Service Delivery Recovery - Roads Maintenance

| Cat | Code & Name | Target | 2019/20 | 2020/21 | 2021/22 | Q1 2020/21 | Q2 2020/21 | Q3 2020/21 | Q4 2020/21 | Q1 2021/22 | Latest Note | Status |
|-------|--|--------|---------|---------|---------|---------------------------|------------|------------|------------|------------|-------------|--------|
| | | | Value | Value | Value | Value | Value | Value | Value | Value | | |
| Local | ECSRM01 % of projects from the Capital and Revenue programme that are complete | 100% | | 100% | | Not measured for Quarters | | | | | | |

Service Level Priorities – PIs - Improving our operations

| Cat | Code & Name | Target | 2019/20 | 2020/21 | 2021/22 | Q1 2020/21 | Q2 2020/21 | Q3 2020/21 | Q4 2020/21 | Q1 2021/22 | Latest Note | Status |
|-------|---|--------|---------|---------|---------|---------------------------|---------------|---------------|---------------|---------------|---|--------|
| | | | Value | Value | Value | Value | Value | Value | Value | Value | | |
| Local | ECSCON01 No of Principal Inspections of council bridges undertaken | 63 | 27 | 32 | | Not measured for Quarters | | | | |  | |
| Local | ECSEPW01 No of complaints regarding the Waste Service (Household Collections and Recycling) | 127 | 142 | 113 | | Not measured for Quarters | | | | |  | |