

**From:** [REDACTED] <[REDACTED]>  
**Sent:** 16 November 2020 14:26  
**To:** [REDACTED] <[REDACTED]@moray.gov.uk>  
**Subject:** Re: Muckle Cross Projector

Hi [REDACTED]

thanks we will proceed re. the repairs as agreed.

Please find attached the invoice for the annual maintenance as well...

Best Regards

[REDACTED]

On Mon, Nov 16, 2020 at 2:01 PM [REDACTED] <[REDACTED]@moray.gov.uk> wrote:

Hi [REDACTED], can you proceed and if [REDACTED] can make contact with [REDACTED] or his admin team to arrange the pick-up of the key. I will advise him that [REDACTED] will be in touch and the soon uplifting of the projectors for repair. Many thanks. [REDACTED]

[REDACTED]  
Maintenance Asst Electrical

Telephone: 01343 [REDACTED]

Extension: [REDACTED]

**From:** [REDACTED] <[REDACTED]>  
**Sent:** 16 November 2020 12:50  
**To:** [REDACTED] <[REDACTED]@moray.gov.uk>  
**Subject:** Re: Muckle Cross Projector

Hi [REDACTED]

no problem, Panasonic are estimating around [REDACTED]  
[REDACTED]

We'd cover the extra de-install/re-install charges under the maintenance contract and send a flightcase for transit...

Let me know if you're happy to proceed and we can send up a flightcase....

Best Regards

[REDACTED]

On Mon, Nov 16, 2020 at 12:08 PM [REDACTED] <[REDACTED]@moray.gov.uk>  
wrote:

Hi [REDACTED], before we proceed, would you be able to get an estimate of what costs may be all in  
before we proceed. It's just the way we have to work within the Council's guidance. Best regards.

[REDACTED]

**From:** [REDACTED] <[REDACTED]>  
**Sent:** 16 November 2020 11:24  
**To:** [REDACTED] <[REDACTED]@moray.gov.uk>  
**Subject:** Re: Muckle Cross Projector

Hi [REDACTED]

[REDACTED] has had access the site and everything reinstated and left was up and running,  
although the projectors have the fault as noted...

[REDACTED]

Shall we also proceed with the projector repair plan as suggested?

Best Regards

[REDACTED]

On Mon, Nov 16, 2020 at 11:15 AM [REDACTED] <[REDACTED]@moray.gov.uk>  
wrote:

Hi [REDACTED] hope you are well too. Just let me know firstly when [REDACTED] can have an inspection we can arrange for the access – this is by collecting the key from the Facilities team at Moray Council. I will check with [REDACTED], to see if the lock is fixed. If the projections are still effective that will be fine and we can take it from. There.

Please send your invoice for payment to me and we will get that processed for you.

Best regards. [REDACTED]

## Info

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**From:** [REDACTED]  
**Sent:** 16 November 2020 12:07  
**To:** [REDACTED]  
**Subject:** RE: Muckle Cross Projector

Hi [REDACTED]  
Not much choice, but it would be helpful if we get an estimate for repair before finalising to proceed.  
Thanks [REDACTED]

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**From:** [REDACTED] <[REDACTED]@moray.gov.uk>  
**Sent:** 16 November 2020 12:03  
**To:** [REDACTED] <[REDACTED]@moray.gov.uk>  
**Subject:** FW: Muckle Cross Projector

Hi [REDACTED] please see below. The projectors have a fault and have to be removed, although they won't know the cost until they inspect it – just to check, are we able to proceed in getting the projectors away for inspection and estimate? Regards. [REDACTED]

**From:** [REDACTED] <[REDACTED]>  
**Sent:** 16 November 2020 11:02  
**To:** [REDACTED] <[REDACTED]@moray.gov.uk>  
**Subject:** Re: Muckle Cross Projector

Hi [REDACTED],

I hope you are well. I'm emailing regarding the Muckle Cross projection system....

Once [REDACTED] got access (I believe the lock was undergoing maintenance) he was able to restart the projection although both projectors are displaying warning lights relating to on-board fans.

We have communicated the error messages to Panasonic and they have advised that the projectors will need to be returned to their service department for repair, and as they are now out of warranty this may be chargeable. We can get exact pricing once they have the unit(s).

[REDACTED] hasn't been able to check the system is still running (you may have noticed it's on whilst passing?) but when it was restarted it was running and as long as this is the case we'd propose returning one unit at a time for repair. This would leave the system running at a reduced brightness, but the projections should still be effective...

Can you please confirm that you are happy to proceed on this basis?

Please note we're also due to issue our annual maintenance invoice for [REDACTED], as per the tender.

Best Regards

[REDACTED]

On Wed, Oct 7, 2020 at 12:01 PM [REDACTED] <[REDACTED]@moray.gov.uk> wrote:

Hello [REDACTED], yes that will be great. Many thanks. [REDACTED]

**From:** [REDACTED] <[REDACTED]>  
**Sent:** 07 October 2020 11:56  
**To:** [REDACTED] <[REDACTED]@moray.gov.uk>  
**Subject:** Re: Muckle Cross Projector

Hi [REDACTED],

I hope you are well...

[REDACTED] is hoping to get everything checked this evening or tomorrow evening - should he just leave everything running once it's reset?

If you can let me know that'd be great...

many thanks

[REDACTED]

On Tue, Sep 15, 2020 at 1:05 PM [REDACTED] <[REDACTED]@moray.gov.uk> wrote:

Hi [REDACTED]

We will just need to have the projector switched on around end of September/beginning of October as usual. The arrangement for the key will be to contact Facilities to arrange a date and time suitable to you and have put their details below. Any problems let me know. Many thanks for your help. Regards. [REDACTED]

Tel: 01343 [REDACTED]

Email: [facilities@moray.gov.uk](mailto:facilities@moray.gov.uk)

**From:** [REDACTED] <[REDACTED]>  
**Sent:** 14 September 2020 15:04  
**To:** [REDACTED] [REDACTED] <[\[REDACTED\]@moray.gov.uk](mailto:[REDACTED]@moray.gov.uk)>  
**Subject:** Re: Muckle Cross Projector

Hi [REDACTED],

thanks for your email... I'm good thanks!. The system at Muckle Cross has no audio playback facility (ie speaker/amplifier) attached, although some additional hardware could be used.

The media players are capable of playing back files with audio, and they do have audio output options... most models have a minijack socket which is the on-board analog audio output option (I can check this if required).

What was question related to? Any permanent audio playback installation would need carefully considered and looped playback is unlikely to prove popular with the local residents/shopkeepers...

I was going to get in touch anyway as it's now getting dark enough to switch on the system again.

If we were to do a site visit for the switch on we could make any changes required without the cost of an additional site visit although any extras would be chargeable...

Possible options include

attaching an accessible audio output option,

updating content,

adjusting the system content update options

Please let me know if you would like any further information on any of these.... I'll be in the office for a part of tomorrow if it would be easier to chat....

Best Regards

██████████

On Mon, Sep 14, 2020 at 2:26 PM ██████████ <██████████@moray.gov.uk> wrote:

Hi ██████████,

Hope this email find you well. I was wondering if you can help. Is the projector at the Muckle Cross in Elgin capable of taking sound? I was asked this question and don't have a clue. If you can let me know that will be great. Many thanks. ██████████