

## FOI Request - Contacts and ICT – 101002646291

Contact details for the following or most senior equivalent roles:	Name	Email
Head of HR, ICT & Organisational Development	Frances Garrow	HR@moray.gov.uk
Head of Digital	N/A	
IT Operations Manager	N/A	
IT Strategy Manager	N/A	
Head of Procurement	N/A	
Head of Financial Services	Lorraine Paisey	pmadmin@moray.gov.uk
ICT Applications Manager, Corporate Services	Phil McDonald	HR@moray.gov.uk

What primary software systems do you use?

Deployed Systems	Product Name	Vendor	Version	Contract end date	Number of licenses
Human Resources	iTrent	MHR	10.36	*	20
Finance	e5	Advanced Solutions	E5.5	*	64
Housing	iWorld	Northgate	6.19	*	Site
Adult Social Care	CareFirst	OLM	6.11.15.4	*	118
Children's Social Care	CareFirst	OLM	6.11.15.4	*	118
Revenues & Benefits	Open Revenues	Civica UK Ltd	20.1.03	*	80
Contact Centre	EM Professional	Verint	V15r4	*	
Email and Collaboration	MS Exchange	Phoenix		*	

\* Contract information is exempt under section 25 of the Freedom of Information (Scotland) Act 2002, information otherwise accessible. For ease of reference please see <http://www.moray.gov.uk/downloads/file101332.pdf>

What computing devices do you provide for your staff?

<b>Computing Devices</b>	<b>Number of Devices</b>	<b>Operating System version</b>
MS Windows	c 1750	Windows 10
Apple Mac	N/A	N/A
Chrome Devices	N/A	N/A
Android Phones	c 1480	various
Apple iPhones	N/A	N/A
Apple iPads	N/A	N/A

<b>Infrastructure Services</b>	<b>Supplier</b>	<b>Contract type and expiry</b>
Details of any software Enterprise Agreement.	Phoenix Software	EAS, June 2023
Who provides your data centre?	N/A	In house
What Software as a Service packages do you use?	N/A	
Do you use any public Cloud infrastructure services (AWS/Azure/Google/UKCloud)?	No	