

FOI Request - Gov Notify - 101002588707

About your organisation:

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| Organisation name: | Moray Council |
| For how long has your organisation used Gov Notify service? | Since 27 May 2020 |
| How many employees your organisation has? | 5003 as at 31 July 2020 |
| How many employees use Gov Notify service? | 4 Team Members on the site |
| How many emails your organisation sends monthly? | Approx 122,000 outbound |
| How many SMS messages your organisation sends monthly? | Approx 14000 based on last 5 months |
| How many letters your organisation sends monthly? | On average 2750 directly from the mailroom |
| How many services/ departments your organisation has (e.g. Finance, Housing, IT...)? | 10 |

About messaging (please enter one service/ department, add rows as required):

| Which services/ departments are using Gov Notify service? | How many emails this service/ department sends monthly? | How many of these emails is sent using Gov Notify? | How many SMS messages this service/ department sends monthly? | How many of these SMS messages is sent using Gov Notify? | How many letters this service/ department sends monthly? | How many of these letters is sent using Gov Notify? |
|---|---|--|---|--|--|---|
| Environmental Protection | | | Approx 14000 based on last 5 months | All | | |

About other service providers

| Do you use any other 3rd party service for your email messaging? | Which? Please add one provider per row. | Do you use any other 3rd party service for your SMS messaging? | Which? Please add one provider per row. | Do you use any other 3rd party service for your printed communications? | Which? Please add one provider per row. |
|--|---|--|---|---|---|
| | | | | Yes | Royal Mail |