



BUILDING STANDARDS

NEWSLETTER



Team Changes

Emma Thomas has been promoted to the post of Building Standards Officer. Emma has worked in Local Government for 17 years and most recently as our Building Standards Assistant.

Customer Charter

The Building Standards Charter has been reviewed and updated and can be accessed [here](#).

eBuilding Standards

During the last quarter of 2019 86% of our applications were received through the building standards portal. Link to the eBuilding Standards portal is available below.

eBuilding Standards.scot

Six Year Appointment

In December 2019 the service was appointed as the verifier for Moray for a 6 year period until April 2026. The maximum period of time which can be provided to a building standards service and Moray was the only authority in Scotland to be appointed for this period of time.

For your information, local authorities with 'strong' performance were appointed for six years. Those authorities with 'good' performance were appointed for three years.

Moray previously had a three year appointment and this extended appointment period evidences the hard work and co-operation which has been achieved through team members, customers and stakeholders over the preceding appointment period.



The Building Standards service reports quarterly to Scottish Government. Reporting is to inform the verifier, Scottish Government and the public on our performance against the key performance outcome targets. The latest submission is available to view on our website by clicking [here](#).

Performance

October-December 2019 Quarter 3

Over quarter 3:

- First reports issued or warrant approved within 20 working days: 100% (target 95%)
- Building warrants and amendments issued within 10 working days from receipt of all satisfactory information: 100% (target 90%)
- Completion certificates responded to within 10 working days: 99.6% (target 95%)

Annual Performance Report

The Building Standards Annual Performance report for 2019 -20 is available to view on the Moray Council Website.

The report, with quarter 3 updates, can be accessed [here](#).

National Customer Survey

Thank you to all responders to the national customer survey. The responses have been collated and Moray has improved its average rating from 7.6 in 2018 to 8.0 in 2019. The national average being 7.4.

Consultations

[Energy Efficient Scotland: Improving energy efficiency in owner occupied homes consultation](#) is now available on the Scottish Government website.

Scottish Government - Building Standards Division (BSD)

For further information on work streams BSD are currently embarking on can be accessed on the Scottish Government Building Standards Division [Blog](#). Blog topics include:

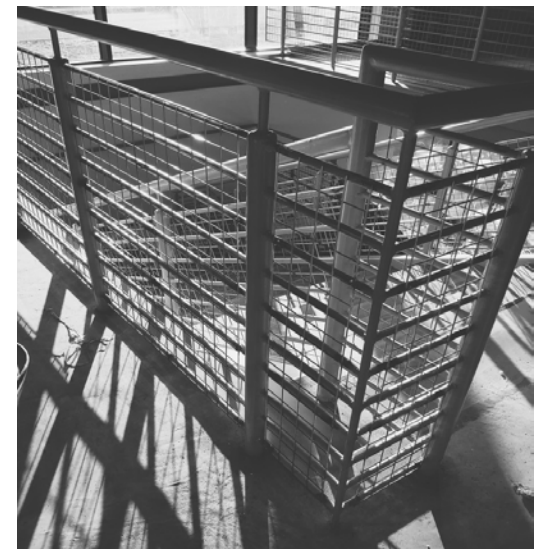
[Developing the Building Standards Workforce Strategy](#)

[Changing Places Toilets](#)

[Fire Safety Standards - latest changes](#)

[Guidance Changes in the Building Standards Procedural Handbook](#)

[Reshaping the Building Standards System](#)



Feedback

We aim to continually improve our service. Should you wish to provide feedback on any aspect of building standards in Moray then please contact:

William Clark Principal Building Standards Officer

william.clark@moray.gov.uk

01343 563291 or

07854 685633

Website Links


[Moray Council Building Standards](#)

[Scottish Government Building Standards Division](#)

[Local Authority Building Standards Scotland](#)

Social Media Links

 Moray Council

 Moray Council

 Scot Gov Bldg Standards

